## Redmine - Feature #32583

## Not able to generate ticket through mail using crontab

2019-12-09 11:55 - Ninad Patil

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
I have configure crontab for generating ticket through mail			
Below is entry			
<ul> <li>* * * * rake -f /var/www/redmine/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=email.***.com username=connect@com password=*****</li> </ul>			
When i manually executing this command working properly but we i scheduled in crontab not able to generate ticket			
Kindly suggest is any problem in mention above command			