### Redmine - Feature #32706

# Creating new ticket via e-mail: use inline images also inline

2019-12-27 16:04 - Robert Röttger

Status: Start date: New **Priority:** Normal Due date: % Done: Assignee: 0% Category: Email receiving **Estimated time:** 0.00 hour Target version:

Resolution:

### **Description**

Hello.

when i send a email containing an image in the text (not in attachments) then it would be nice if it also is inside the text (inline) when the ticket will be created in redmine. its fine that the image file attached to the ticket to make it work, but it would be great if we can also display the image in the right position out of the box.

I found this: https://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails

Redmine tries to use the plain text part of the email to fill the description of the issue. If a HTML-only email is received, HTML tags are removed from its body.

Email attachments are automatically attached to the issue, unless their size exceeds the maximum attachment size defined in the application settings.

this kind of answers my question why it is like this now. but i think this could be rethought. i think it could be easy to translate html image tags into redmine image shortcut.

### History

## #1 - 2020-04-21 17:10 - Robert Röttger

Same requests: https://www.redmine.org/boards/2/topics/8249

Solution: https://github.com/ThatCompany/redmine\_email\_inline\_images

Not tested yet.

### #2 - 2020-04-22 12:47 - Robert Röttger

This Fork should be working with Redmine 4.X according the commits. https://github.com/arnekaulfuss/redmine\_email\_inline\_images unfortunately it isnt for me...

#### #3 - 2020-05-03 06:04 - Go MAEDA

- Category set to Email receiving

#### #4 - 2024-02-29 16:09 - Robert Röttger

5.x version can be found here: https://github.com/FilipK-CZ/redmine\_email\_inline\_images

also someone is working on it here: https://github.com/drakosu/redmine\_email\_inline\_images

#### #5 - 2024-11-17 20:48 - Leonardo Fiorot

redmine in version 6.0.1 not works plugins...

2025-05-17 1/1