Redmine - Defect #32729

Line breaks when creating ticket or comment via Mail

2019-12-30 11:13 - Robert Röttger

Status:	New		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email receiving		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	4.0.4

Description

Hello,

this affects new created issues from mail and tickets comments coming from mail.

when I send a mail like this:

```
hello
my
name
is

test
```

I will get in redmine:

```
<p>hello</p>
<p>my</p>
<p>name</p>
<p>is</p>
<p> </p>
<p>test</p>
```

this looks like this:

```
hello

my

name

is

test
```

this is pretty ugly and space consuming. its like double line breaks. can we not use </br> instead of <p> tags?

the prefered structure could be:

```
<p>hello <br/>my<br/> name<br/> is</p>
<p>test</p>
```

you get what i mean? only open a new paragraph when there is an empty line between.

tested with mails coming from outlook and from web interface mails.

History

#1 - 2020-11-29 06:07 - Go MAEDA

- Category set to Email receiving