Redmine - Defect #32740

Incorrect characters when copying out of a Redmine generated PDF

2020-01-02 15:34 - liam Bosh

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:	Go MAEDA		**% Done:**	0%
Category:	PDF export		**Estimated time:**	0.00 hour
Target version:	4.2.10			
Resolution:	Fixed		**Affected version:**	4.0.6

Description

When copying the text out of a Redmine generated PDF opened in Adobe Acrobat DC (2019.021.20058) the text when pasted is just shown as squares rather than the actual text.
i.e.
"Description
jkjk"

becomes
"

Related issues:

Related to Redmine - Patch #38272: Update RBPDF to 1.21	**Closed**

History

#1 - 2020-01-05 11:03 - Go MAEDA

- Status changed from New to Confirmed

Probably the issue is caused by rbpdf.

I have confirmed that the reported mojibake is reproducible when rbpdf 1.19.4 or later is installed. The copied text was pasted propery when I updated Gemfile as follows:

```
diff --git a/Gemfile b/Gemfile
index 354adc747..258b4516a 100644
--- a/Gemfile
+++ b/Gemfile
@@ -13,7 +13,7 @@ gem "mail", "~> 2.7.1"
 gem "csv", "~> 3.1.1"
 gem "nokogiri", "~> 1.10.0"
 gem "i18n", "~> 1.6.0"
-gem "rbpdf", "~> 1.20.0"
+gem "rbpdf", "1.19.3"

 # Windows does not include zoneinfo files, so bundle the tzinfo-data gem
 gem 'tzinfo-data', platforms: [:mingw, :x64_mingw, :mswin]
```

Please note that the above workaround causes other problems such as #28565 and #28125.

#2 - 2020-01-05 11:04 - Go MAEDA

- Affected version changed from 4.1.0 to 4.0.6

#3 - 2023-02-13 15:46 - Jun NAITOH

I fixed it with rbpdf 1.21.0.

The fixed issues is as follows.

- https://github.com/naitoh/rbpdf/pull/71

#4 - 2023-02-13 15:49 - Go MAEDA

- Related to Patch #38272: Update RBPDF to 1.21 added

#5 - 2023-02-14 10:54 - Go MAEDA

- Status changed from Confirmed to Closed

- Assignee set to Go MAEDA

- Target version set to 4.2.10

- Resolution set to Fixed

Jun NAITOH wrote:

> I fixed it with rbpdf 1.21.0.
>
> The fixed issues is as follows.
>
> - https://github.com/naitoh/rbpdf/pull/71

RBPDF has been updated in r22102, r22103, and r22104. The issue will be fixed in Redmine 4.2.10 and 5.0.5.

Files

training-8-Redmine 3.4.2.pdf	96 KB	2020-01-02	liam Bosh
training-8-Redmine 4.1.0.pdf	96 KB	2020-01-02	liam Bosh