

## Redmine - Defect #32771

### Editing issues does not send notifications to previous assignee

2020-01-08 11:35 - Daniel Petat

<b>Status:</b>	Closed	<b>Start date:</b>															
<b>Priority:</b>	Normal	<b>Due date:</b>															
<b>Assignee:</b>		<b>% Done:</b>	0%														
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour														
<b>Target version:</b>		<b>Affected version:</b>	4.0.4														
<b>Resolution:</b>	Invalid																
<b>Description</b>																	
<p>Hello,</p> <p>we are using</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>4.0.4.stable</td></tr><tr><td>Ruby version</td><td>2.5.5-p157 (2019-03-15) [x64-mingw32]</td></tr><tr><td>Rails version</td><td>5.2.3</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr><tr><td>Mailer queue</td><td>ActiveJob::QueueAdapters::AsyncAdapter</td></tr><tr><td>Mailer delivery</td><td>smtp</td></tr></table> <p>Following steps:</p> <ol style="list-style-type: none"><li>1. I had an issue, created by me, user A, assigned to user B</li><li>2. This user then assigned it back to me</li><li>3. I added a comment and assigned it to user C.</li></ol> <p>I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him. I think this was meant by "Involved in".</p> <p>But he said, he didn't get an e-mail notification.</p> <p>The user said to me, that his mail option is "Only for things I watch or I'm involved in".</p> <p>Other notifications about issues which are directly assigned to him work well.</p> <p>This behaviour was already described and fixed in #26627. Is it possible, that it was reintroduced in version 4.0.x ?</p> <p>Best regards Daniel</p>				Redmine version	4.0.4.stable	Ruby version	2.5.5-p157 (2019-03-15) [x64-mingw32]	Rails version	5.2.3	Environment	production	Database adapter	Mysql2	Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter	Mailer delivery	smtp
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<b>Related issues:</b>																	
Related to Redmine - Feature # 2716: Automatically add assignee to watchers		<b>New</b>	<b>2009-02-11</b>														

### History

#### #1 - 2020-01-09 06:28 - Mischa The Evil

- Status changed from New to Needs feedback
- Resolution set to Invalid

Daniel Petat wrote:

2020-10-28

1/3

[...]

Following steps: 1. I had an issue, created by me, user A, assigned to user B

2. This user then assigned it back to me

3. I added a comment and assigned it to user C.

I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him.

I think that this is an incorrect expectation. After step 2. the previous assignee is user A, not user B as the assignee set in step 2. is user A. So when the assignee is set to user C in step 3. the previous assignee is user A and not user B.

This behaviour was already described and fixed in #26627. Is it possible, that it was reintroduced in version 4.0.x ?

I don't think so.

## #2 - 2020-01-09 09:28 - Daniel Petat

Mischa The Evil wrote:

Daniel Petat wrote:

[...]

Following steps: 1. I had an issue, created by me, user A, assigned to user B

2. This user then assigned it back to me

3. I added a comment and assigned it to user C.

I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him.

I think that this is an incorrect expectation. After step 2. the previous assignee is user A, not user B as the assignee set in step 2. is user A. So when the assignee is set to user C in step 3. the previous assignee is user A and not user B.

Oh, I am sorry.

I thought "previous assignee" would mean everybody, to whom the issue has **ever** been assigned to.

Would it make sense, to add such an option?

## #3 - 2020-01-12 16:55 - Marius BALTEANU

- Status changed from Needs feedback to Closed

Daniel Petat wrote:

Oh, I am sorry.

I thought "previous assignee" would mean everybody, to whom the issue has **ever** been assigned to.

Would it make sense, to add such an option?

#2716 should cover this request by adding the assignees as watchers. In this way, user B will receive the notifications.

**#4 - 2020-01-12 16:55 - Marius BALTEANU**

*- Related to Feature #2716: Automatically add assignee to watchers added*