# Redmine - Defect #32771

## Editing issues does not send notifications to previous assignee

2020-01-08 11:35 - Daniel Petat

| | | | |
|---|---|---|---|
| **Status:** | Closed | **Start date:** | |
| **Priority:** | Normal | **Due date:** | |
| **Assignee:** | | **% Done:** | 0% |
| **Category:** | Email notifications | **Estimated time:** | 0.00 hour |
| **Target version:** | | | |
| **Resolution:** | Invalid | **Affected version:** | 4.0.4 |

**Description**

Hello,

we are using

```
Environment:
  Redmine version              4.0.4.stable
  Ruby version                 2.5.5-p157 (2019-03-15) [x64-mingw32]
  Rails version                5.2.3
  Environment                  production
  Database adapter             Mysql2
  Mailer queue                 ActiveJob::QueueAdapters::AsyncAdapter
  Mailer delivery              smtp
```

Following steps:

1. I had an issue, created by me, user A, assigned to user B
2. This user then assigned it back to me
3. I added a comment and assigned it to user C.

I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him. I think this was meant by "Involved in".
But he said, he didn't get an e-mail notification.

The user said to me, that his mail option is "Only for things I watch or I'm involved in".
Other notifications about issues which are directly assigned to him work well.

This behaviour was already described and fixed in [#26627](). Is it possible, that it was reintroduced in version 4.0.x ?

Best regards
Daniel

**Related issues:**

| | | |
|---|---|---|
| Related to Redmine - Feature #2716: User option to automatically add assignee... | **New** | **2009-02-11** |

## History

**#1 - 2020-01-09 06:28 - Mischa The Evil**

*- Status changed from New to Needs feedback*

*- Resolution set to Invalid*

Daniel Petat wrote:

> [...]
>
> Following steps:
>
> 1. I had an issue, created by me, user A, assigned to user B
> 2. This user then assigned it back to me
> 3. I added a comment and assigned it to user C.

I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him.

I think that this is an incorrect expectation. After step 2. the previous assignee is user A, not user B as the assignee set in step 2. is user A. So when the assignee is set to user C in step 3. the previous assignee is user A and not user B.

This behaviour was already described and fixed in [#26627](#). Is it possible, that it was reintroduced in version 4.0.x ?

I don't think so.

### #2 - 2020-01-09 09:28 - Daniel Petat

Mischa The Evil wrote:

> Daniel Petat wrote:
>
> > [...]
>
> Following steps:
>
> > 1. I had an issue, created by me, user A, assigned to user B
> > 2. This user then assigned it back to me
> > 3. I added a comment and assigned it to user C.
>
> I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him.
>
> I think that this is an incorrect expectation. After step 2. the previous assignee is user A, not user B as the assignee set in step 2. is user A. So when the assignee is set to user C in step 3. the previous assignee is user A and not user B.

Oh, I am sorry.
I thought "previous assignee" would mean everybody, to whom the issue has **ever** been assigned to.
Would it make sense, to add such an option?

### #3 - 2020-01-12 16:55 - Marius BĂLTEANU

*- Status changed from Needs feedback to Closed*

Daniel Petat wrote:

> Oh, I am sorry.
> I thought "previous assignee" would mean everybody, to whom the issue has **ever** been assigned to.
> Would it make sense, to add such an option?

[#2716](#) should cover this request by adding the assignees as watchers. In this way, user B will receive the notifications.

### #4 - 2020-01-12 16:55 - Marius BĂLTEANU

*- Related to Feature #2716: User option to automatically add assignee to watchers added*