Apache crashes with Redmine.pm and RedmineCacheCredsMax active

Hello,
issue as described in the topic.
The Apache keeps crashing with Redmine.pm when RedmineCacheCredsMax is set.
- What infos do you need further? Is there a way to debug this?

System:
Ubuntu 18.04.4 LTS
Perl v5.26.1

#perl -V
Summary of my perl5 (revision 5 version 26 subversion 1) configuration:

Platform:
osname=linux
overs=4.9.0
archname=x86_64-linux-gnu-thread-multi
uname=linux localhost 4.9.0 #1 SMP Debian 4.9.0 x86_64 GNU/Linux
#dpkg -l | grep apache
ii apache2          2.4.29-1ubuntu4.12  amd64   Apache HTTP Server
ii apache2-bin      2.4.29-1ubuntu4.12  amd64   Apache HTTP Server (modules and other binary files)
ii apache2-data     2.4.29-1ubuntu4.12  all      Apache HTTP Server (common files)
ii apache2-utils    2.4.29-1ubuntu4.12  amd64   Apache HTTP Server (utility programs for web servers)
ii libapache-dbi-perl 1.12-1  all           interface connecting apache server to database via perl's DBI
ii libapache2-mod-perl2 2.0.10-2ubuntu3.18.04.1  amd64   Integration of perl with the Apache2 web server
RedmineDbUser "XXXX"
RedmineDbPass "XXXXXXXXXXXXXXXXXXXXXXXXX"

# Cache the last 50 auth entries
RedmineCacheCredsMax 500
</Location>

[...]

History

#1 - 2020-03-13 04:51 - Go MAEDA
- Category changed from Accounts / authentication to SCM extra

#2 - 2020-03-13 04:58 - Go MAEDA
- Description updated

Could you paste related errors in the logs of Apache here if you find any?

#3 - 2020-03-13 10:32 - Dominik Bittl

Sadly there are no logs, even with debug log level.

[Fri Mar 13 10:30:21.543388 2020] [ssl:info] [pid 20705:tid 139956984929216] AH01876: mod_ssl/2.4.29 compiled against Server: Apache/2.4.29, Library: OpenSSL/1.1.1

Then a timeout is reached and the apache start fails.