One of the most often action when working with issues is to change the issue status and in the current UI, depending on the context, you can do this in two ways:

1. Using the context menu wherever the issues are listed (Issues, My Page, Subtasks, Related issues, etc).
2. Using "Edit" button from the issue page.

From my experience, the second option is generally used because the normal flow is to open first the issue and then change the status. In a very simple scenario, this action requires at least 4 clicks: click Edit to open edit form, click to open Status dropdown, click to select the new status and then click Submit.

The scope of this feature is to discuss and find a better UI feature to allow users to change the issue status with less clicks and using a method that is focused on the issue transition, not a general Edit mode which can be quite overwhelming for some users (#3143 is caused by the same "Edit" mode and it's a long requested feature).

I thought at three approaches:

1. Buttons for each available status displayed under the issue subject:
   status_buttons.png

2. New button "Change status" in the contextual area:
   change_status_button.png

3. Display the issue status as a custom dropdown and on click, show the dropdown with the available statuses:
   status_dropdown.png

In a first iteration, clicking on the issue status will work in the same way as clicking on the new status from the context menu where the issue edit form is displayed in case of any validation error. In the future, this new "UI feature" can be develop in order to allow users to fill in the mandatory fields or to add a note before submitting the issue.

Based on the current UI, I think the second option with the "Change status" icon is more appropriate. Any feedback is welcome!

## Related issues:
- Related to Redmine - Feature #28829: Add right-click context menu to the contextual area of an issue added

## History

**#1 - 2020-03-16 00:46 - Marius BALTEANU**
- Related to Feature #28829: Add right-click context menu to the contextual area of an issue added

**#2 - 2020-03-16 07:12 - Mizuki ISHIKAWA**
+1
I like 1 because it seems that I can change the status the quickest (one click).
Whichever approach you take from 1 to 3, I think it will be a useful feature that many people use!

#3 - 2020-03-16 07:39 - pasquale [:dedalus]

Hi Marius, this is a good step forward.
Have you evaluated the jira edit approach implemented by this plugin Dynamic edit?
Thanks for your work.

#4 - 2020-03-16 13:11 - Robert Schneider

Hm... I always missed that feature.

However, it would be much better if the assignee could be set in the same step. E.g.: when I choose status 'solved' the assignee should be automatically set to QA. Or it should be selectable who will be the assignee (the ones which are allowed by the workflow settings). If I can set it only to 'solved' then I have to edit the issue a second time to choose the assignee. And my guess is that many would like to set the status and the assignee at the same time.

That makes things more complex, I guess. But that would be very desirable. At least for the use in our company.

#5 - 2020-03-16 17:11 - Yuuki NARA

+1

I agree with improving the Redmine UI.

As an implementation of 1, there is a status_button plugin.
https://www.redmine.org/plugins/status_button

It is useful as a simple workflow system.
If the issue creator sets an approver, the approver proceeds by simply pressing the next status.
It reflects the permissions and roles on Redmine.

I just modified it for Redmine4.1.
https://github.com/y503unavailable/status_button

However, sufficient testing has not yet been completed.
I hope anyone can try it. :-)

Files

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