

Redmine - Defect #33170

Login problem - error with certificate

2020-03-18 11:26 - Forall Forall

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	4.1.0
Resolution:	No feedback		
Description			
Hello,			
I upgrade my redmine to the latest version 4.1.0 on debian 10.3 with ruby-2.7.0-preview1.			
An error occurred when authenticating: SSL_connect returned=1 errno=0 state=error: certificate verify failed (unable to get local issuer certificate)			

History

#1 - 2020-03-25 05:01 - Go MAEDA

Perhaps it is related to [#24970](#) and [#29606](#). Could you try the following steps?

1. Backup your Redmine's database
2. Connect to the database with a command line client such as mysql or psql
3. Run the following SQL.

```
update auth_sources set verify_peer=false;
```

#2 - 2020-12-22 15:49 - Go MAEDA

- Status changed from New to Closed

- Resolution set to No feedback

#3 - 2021-10-14 15:04 - Pierre de LESPINAY

- File Screenshot from 2021-10-14 15-03-11.png added

#4 - 2021-10-14 15:06 - Pierre de LESPINAY

- File ldaps.png added

I had this issue, this update solved it.
But just using the option "LDAPS without certificated check" solved it too.
So no need to do the SQL update for me.
ldaps.png

Files

Screenshot from 2021-10-14 15-03-11.png	12.1 KB	2021-10-14	Pierre de LESPINAY
ldaps.png	12.1 KB	2021-10-14	Pierre de LESPINAY