

## Redmine - Defect #33240

### Issue subjects in gantt are broken in Internet Explorer if the avatar server is inaccessible

2020-04-02 17:00 - Go MAEDA

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Gantt	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.1.0
<b>Resolution:</b>	Wont fix		

#### Description

Focus on issue 3 and 2 in the screenshots below. Issue subjects are not correctly displayed. This can be reproduced when the avatar server is not accessible and your browser is Internet Explorer.

#### BAD:



#### GOOD:



#### Steps to reproduce:

1. Set an invalid URL to `avatar_server_url` in `configuration.yml` in order to simulate that your browser cannot access to `gravatar.com`
2. Go to "Administration" > Settings > "Display" and enable "Use Gravatar user icons"
3. Access to Gantt with Internet Explorer. You will see broken issue subjects if the issue has an assignee

#### Related issues:

Related to Redmine - Feature #34978: Add the list of supported browsers to do...

Closed

#### History

##### #1 - 2023-03-27 15:22 - Go MAEDA

- Related to Feature #34978: Add the list of supported browsers to docs and drop support for IE 11 added

##### #2 - 2023-03-27 15:22 - Go MAEDA

- Resolution set to Wont fix

Redmine 5.0 and later no longer support Internet Explorer.

##### #3 - 2023-03-29 06:15 - Go MAEDA

- Status changed from New to Closed

**Files**

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bad.png	15.2 KB	2020-04-02	Go MAEDA
good.png	17.6 KB	2020-04-02	Go MAEDA