# Redmine - Defect #33240

# Issue subjects in gantt are broken in Internet Explorer if the avatar server is inaccessible

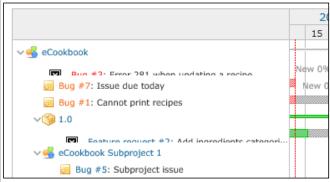
2020-04-02 17:00 - Go MAEDA

Status: Closed Start date: **Priority:** Normal Due date: Assignee: % Done: 0% Category: Gantt **Estimated time:** 0.00 hour Target version: Resolution: Wont fix Affected version: 4.1.0

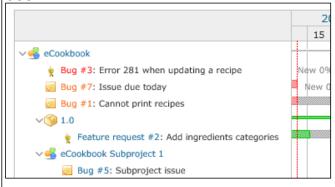
# Description

Focus on issue 3 and 2 in the screenshots below. Issue subjects are not correctly displayed. This can be reproduced when the avatar server is not accessible and your browser is Internet Explorer.

## BAD:



#### GOOD:



## Steps to reproduce:

- 1. Set an invalid URL to avatar\_server\_url in configration.yml in order to simulate that your browser cannot access to gravatar.com
- 2. Go to "Administration" > Settings > "Display" and enable "Use Gravatar user icons"
- 3. Access to Gantt with Internet Explorer. You will see broken issue subjects if the issue has an assignee

## Related issues:

Related to Redmine - Feature #34978: Add the list of supported browsers to do...

Closed

#### History

### #1 - 2023-03-27 15:22 - Go MAEDA

- Related to Feature #34978: Add the list of supported browsers to docs and drop support for IE 11 added

#### #2 - 2023-03-27 15:22 - Go MAEDA

- Resolution set to Wont fix

Redmine 5.0 and later no longer support Internet Explorer.

#### #3 - 2023-03-29 06:15 - Go MAEDA

2025-05-17 1/2

# Files

bad.png	15.2 KB	2020-04-02	Go MAEDA
good.png	17.6 KB	2020-04-02	Go MAEDA

2025-05-17 2/2