

## Redmine - Defect #33287

### Issue File Column Attachment Link Error

2020-04-10 21:28 - Sarthak Bakshi

|  |                |                          |           |
|--|----------------|--------------------------|-----------|
| <b>Status:</b>   | Needs feedback | <b>Start date:</b>       |           |
| <b>Priority:</b>   | Normal         | <b>Due date:</b>         |           |
| <b>Assignee:</b>   |                | <b>% Done:</b>           | 0%        |
| <b>Category:</b>   |                | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>   |                | <b>Affected version:</b> | 4.0.6     |
| <b>Resolution:</b>   |                |                          |           |
| <b>Description</b>   |                |                          |           |
| Attachments link on issue page inside Files column is breaking and file is unable to view. |                |                          |           |

#### History

##### #1 - 2020-04-12 18:27 - Marius BĂLTEANU

- Status changed from New to Needs feedback

We need more details about the issue and how to reproduce it, please see [Submissions](#).

##### #2 - 2020-04-14 20:58 - Sarthak Bakshi

- File *Issue\_File\_Column\_Link\_View.png* added

- File *Issue\_File\_Link\_View.png* added

Hey Marius,

Thank you for reply.

Please find below details regarding the issue:

- 1) Ruby Version - 2.5.3
- 2) Rails Version - 5.2.2.1

Steps to reproduce the issue:

- 1) Install blank redmine ova (preferably any 4.0 version)
- 2) After successful installation Create Demo/Sample project
- 3) In that project create new issue and attach files to that issue
- 4) Now if you go to the issue and check the files section - on hovering over attached file you can see the link to download the attached file.
- 5) Now if you go to the issues tab and from options add the column named file you can see the attachments in that column.
- 6) If you hover over that attachments you will be able to see that the link is breaking in half.

I am attaching the files for your reference for better understanding.

For some reason I am not able to assign this issue to you,

If you are seeing this, Please check and help.

Thanks!

##### #3 - 2020-04-14 23:15 - Mischa The Evil

FWIW: This also seems to be the subject of the [No Attachements after update 2.5.0 -> 4.0.4](#) forum thread.

##### #4 - 2020-04-15 00:04 - Go MAEDA

Sarthak Bakshi wrote:

- 6) If you hover over that attachments you will be able to see that the link is breaking in half.

I don't understand what does "the link is breaking in half" and what is broken. If you click the link, you will see the preview page of the attachment. Are you saying that the preview page doesn't show up when you click on the link?

##### #5 - 2020-04-15 07:10 - Klaus Friese

Mischa The Evil wrote:

FWIW: This also seems to be the subject of the [No Attachements after update 2.5.0 -> 4.0.4](#) forum thread.

Thanks, but I think my problem in the thread is different. I can download attachements and I can't see them in the attachment viewer because the path contains `/redmine/redmine/` and it should be `/redmine/`

**#6 - 2020-04-15 08:57 - Sarthak Bakshi**

Go MAEDA wrote:

Sarthak Bakshi wrote:

6) If you hover over that attachments you will be able to see that the link is breaking in half.

I don't understand what does "the link is breaking in half" and what is broken. If you click the link, you will see the preview page of the attachment. Are you saying that the preview page doesn't show up when you click on the link?

Problem is the link is being displayed as `/redmine/attachments/id` instead of `/redmine/attachments/id/filename`.  
To preview the file using magnifying icon file link should be `/redmine/attachments/id/filename` as the link is upto id field only file preview is throwing error as "The requested content can not be loaded".

**#7 - 2020-08-16 22:41 - Sarthak Bakshi**

Nevermind I got the solution!

**Files**

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|                                 |         |            |                |
|---------------------------------|---------|------------|----------------|
| Issue_File_Link_View.png        | 63.8 KB | 2020-04-14 | Sarthak Bakshi |
| Issue_File_Column_Link_View.png | 118 KB  | 2020-04-14 | Sarthak Bakshi |