Redmine - Feature #33345
Include an authentication method name in LDAP connection error messages
2020-04-23 07:20 - Yuichi HARADA

<table>
<thead>
<tr>
<th>Status:</th>
<th>Closed</th>
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<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
</tr>
<tr>
<td>Assignee:</td>
<td>Go MAEDA</td>
</tr>
<tr>
<td>Category:</td>
<td>Accounts / authentication</td>
</tr>
<tr>
<td>Target version:</td>
<td>5.0.0</td>
</tr>
<tr>
<td>Start date:</td>
<td></td>
</tr>
<tr>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Estimated time:</td>
<td>0.00 hour</td>
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Description

When LDAP cannot be connected for some reason, the following message is displayed.

before.png

The error message is displayed as it is, but I don't know if it is a message from LDAP. You can understand that it is an LDAP message by adding a fixed message to the beginning as shown below.

after.png

Associated revisions

Revision 21310 - 2021-12-13 10:16 - Go MAEDA

Include an authentication method name in LDAP connection error messages (#33345).

Contributed by Yuichi HARADA.

History

#1 - 2020-05-02 07:14 - Go MAEDA
- Target version set to Candidate for next major release

#2 - 2020-09-13 04:26 - Go MAEDA
- Category set to Accounts / authentication

#3 - 2021-09-08 10:48 - Go MAEDA

I think that just simply adding the prefix "LDAP" to an error message is better.

LDAP: Connection refused - connect(2) for 192.0.2.1:389

The reasons are as follows:

- Adding the prefix "LDAP" is enough to understand that there is a problem with communication with the LDAP server
- We don't have to add a new string to the locales
- Redmine may support new auth sources other than LDAP in the future. The following way of using auth_method_name method can be applied for new auth sources

```
diff --git a/app/models/auth_source_ldap.rb b/app/models/auth_source_ldap.rb
index 8ed7ce27f..846c7d2f3 100644
--- a/app/models/auth_source_ldap.rb
+++ b/app/models/auth_source_ldap.rb
```
Go MAEDA wrote:

I think that just simply adding the prefix "LDAP" to an error message is better.

[...]

The reasons are as follows:
- Adding the prefix "LDAP" is enough to understand that there is a problem with communication with the LDAP server
- We don't have to add a new string to the locales
- Redmine may support new auth sources other than LDAP in the future. The following way of using auth_method_name method can be applied for new auth sources

[...]

I agree. I think a patch will be simple.
Updated the patch using the code posted in #33345#note-3.

#6 - 2021-12-09 10:21 - Go MAEDA
- Target version changed from Candidate for next major release to 5.0.0

Setting the target version to 5.0.0.

#7 - 2021-12-13 10:17 - Go MAEDA
- Subject changed from Improvement of LDAP connection error message to Include an authentication method name in LDAP connection error messages
- Status changed from New to Closed
- Assignee set to Go MAEDA

Committed the patch. Thank you.

#8 - 2022-03-27 04:57 - Go MAEDA
- Tracker changed from Patch to Feature

Files

<table>
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<tr>
<th>File</th>
<th>Size</th>
<th>Date</th>
<th>Author</th>
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<td>before.png</td>
<td>29.6 KB</td>
<td>2020-04-23</td>
<td>Yuichi HARADA</td>
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<td>34.1 KB</td>
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<td>Yuichi HARADA</td>
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<td>2.68 KB</td>
<td>2020-04-23</td>
<td>Yuichi HARADA</td>
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<td>33345-v2.patch</td>
<td>2.23 KB</td>
<td>2021-10-15</td>
<td>Go MAEDA</td>
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