Redmine - Defect #33402
Receive email problem - inserting unwanted p tags
2020-05-05 15:50 - Andrej Simko

<table>
<thead>
<tr>
<th>Status:</th>
<th>New</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
</tr>
<tr>
<td>Assignee:</td>
<td></td>
</tr>
<tr>
<td>Category:</td>
<td>Email receiving</td>
</tr>
<tr>
<td>Target version:</td>
<td></td>
</tr>
<tr>
<td>Resolution:</td>
<td></td>
</tr>
<tr>
<td>Start date:</td>
<td></td>
</tr>
<tr>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Estimated time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Affected version:</td>
<td>4.1.1</td>
</tr>
</tbody>
</table>

Description

I have problem with receiving emails after upgrading to the latest stable version 4.1.1.

Even if I have setup that email should be parsed as plain text, issues are created with the text and there are unwanted <p> </p> tags even if I setup text formatting to none or textile or markup.

This happens after updating to the version 4.1.1 from 3.4.13.

This is my environment:

Environment:
- Redmine version 4.1.1.stable
- Ruby version 2.5.3-p105 (2018-10-18) [x86_64-linux]
- Rails version 5.2.4.2
- Environment production
- Database adapter Mysql2
- Mailer queue ActiveJob::QueueAdapters::AsyncAdapter
- Mailer delivery smtp

SCM:
- Subversion 1.9.5
- Mercurial 4.8.2
- Cvs 1.12.13
- Bazaar 2.8.0
- Git 2.20.1

Filesystem

Redmine plugins:
- issue_color_label 0.1
- localizable 0.4.0
- redmine_agile 1.5.3
- redmine_checklists 3.1.16
- redmine_ckeditor 1.2.3
- redmine_contacts 4.3.0
- redmine_contacts_helpdesk 4.1.8
- redmine_contacts_invoices 4.2.3
- redmine_crm_mailchimp 1.0.4
- redmine_custom_js 0.1.0
- redmine_dmsf 2.4.2
- redmine_finance 2.1.7
- redmine_per_project_formatting 0.1.0
- redmine_products 2.1.2
- redmine_questions 1.0.2
- redmine_reporter 1.0.3
I receive emails from gmail.

This is a test email:

safsad sa
f
t
fdsa
a
fdsa
fsd
as

This is a issue created:

<p>safsad sa</p>
<p>f</p>
<p> fdsa</p>
<p> a</p>
<p> fdsa</p>
<p> fsd</p>
<p> as</p>

Can somebody help me where could be a problem?
I forgot to mention, that even I have setup email receiving for plain text, if I debug the code, it always handle it with html_body_to_text function in mail_handler.rb ... but I dont know where to look else for now.