

Redmine - Defect #33588

Error 500 after migrating and restoring a v4.0.5 db in v4.1.1

2020-06-12 01:42 - A Fora

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	4.1.1
Resolution:	Invalid		
Description			
<p>I have just installed a fresh v4.1.1 on a new system and tried restoring a mysql database backed up from a v.4.0.5 installation. Unfortunately the restored database gets (almost, but not entirely) inaccessible after the restore. I can login, but only can see very limited sections of it.</p> <p>I also tried restoring exactly the same db on a new clean v4.0.5 installation with no issues. I spent 2 days on this, and sadly I cannot find a solution.</p> <p>Here's the steps to reproduce:</p> <ol style="list-style-type: none">1. Installed a fresh v4.1.1 + restored (successfully) a mysql database created in v4.0.5: <pre>gunzip -c /home/xxx/backup/mysql_2020-05-17.gz sudo mysql --defaults-file=/usr/as/mysql/.my.cnf redmine_default</pre> <ol style="list-style-type: none">2. I can successfully login to redmine with the usual 127.0.0.1/redmine. After the login I do see the projects list and the issues list.3. However, if I click on any project or issue, I get an Error 500 page4. Inspecting `/usr/share/redmine-4.1.1/log` after clicking on a project shows: <pre>Completed 500 Internal Server Error in 151ms (ActiveRecord: 86.4ms)</pre> <pre>ActionView::Template::Error (undefined method `description' for #<Tracker:0x00005613c65be020>):</pre> <pre>65: <% @trackers.each do tracker > 66: <tr> 67: <td class="name"> 68: < = link_to tracker.name, project_issues_path(@project, :set_filter => 1, :tracker_id => tracker.id) , :title => tracker.description > 69: </td> 70: <td> 71: < = link_to @open_issues_by_tracker[tracker].to_i, project_issues_path(@project, :set_filter => 1, : tracker_id => tracker.id) %></pre> <pre>app/views/projects/show.html.erb:68:in `block in app_views_projects_show_html_erb _3010486713022863027_70353520498380' app/views/projects/show.html.erb:65:in `_app_views_projects_show_html_erb__3010486713022863027 _70353520498380' lib/redmine/sudo_mode.rb:65:in `sudo_mode'</pre> <p>I'm running:</p> <ul style="list-style-type: none">- Linux Mint 19.3- mysql Ver 14.14 Distrib 5.7.28, for Linux (x86_64) using EditLine wrapper- ruby ruby 2.5.1p57 (2018-03-29 revision 63029) [x86_64-linux-gnu]- rails 5.2.4.2- no plugins installed			

History

#1 - 2020-06-12 02:49 - Go MAEDA

- *Status changed from New to Closed*
- *Resolution set to Invalid*

I think you have not run bin/rails db:migrate.

Please use [forums](#) for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading [How to request help](#) may be helpful for you.

#2 - 2020-06-12 04:09 - Mischa The Evil

Go MAEDA wrote:

I think you have not run bin/rails db:migrate.

Indeed. Ref.: [Restoring a db in v4.1.1 gives Error 500, while in v4.0.5...](#).

[a a](#) Fora: please keep this in the forum-thread.