

Redmine - Defect #33647

Paste images from the clipboard does not work when editing existing issue notes

2020-06-22 16:37 - Ivan Cenov

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	UI	Estimated time:	0.00 hour
Target version:		Affected version:	4.1.1
Resolution:			
Description Hi, I tried to add an image to already existing issue note. Nothing happened. In contrast, when editing new issue note it is possible to paste images in the notes. I compared with issue descriptions. It is possible to paste images in the descriptions of already created issues. So, the problem is related to issue notes only.			
Related issues: Has duplicate Redmine - Defect #32728: File upload when editing EXISTING comm... Closed			

History

#1 - 2020-06-22 16:55 - Go MAEDA

I think the cause of this issue and [#32728](#) is the same.

Currently, Redmine does not accept attachments when editing existing notes. So, you cannot paste images (add image attachments).

#2 - 2020-06-22 17:31 - Ivan Cenov

Go MAEDA wrote:

I think the cause of this issue and [#32728](#) is the same.

Currently, Redmine does not accept attachments when editing existing notes. So, you cannot paste images (add image attachments).

I understand now. It is possible to add new attachment to the issue (the picture in the clipboard should be saved to a file, however). Then when editing the comment, reference to the attachment can be added.

#3 - 2020-06-23 00:26 - Go MAEDA

- Has duplicate Defect #32728: File upload when editing EXISTING comments added

#4 - 2021-11-29 12:31 - Pan Tau

Go MAEDA wrote:

I think the cause of this issue and [#32728](#) is the same.

Currently, Redmine does not accept attachments when editing existing notes. So, you cannot paste images (add image attachments).

Yes. This is exactly the problem.

New ticket -> adding attachment/image -> no problem
Editing ticket description -> adding attachment/image -> no problem

New note/comment -> adding attachment -> no problem
Editing note/comment -> adding attachment -> **problem ???**

The behaviour is not consistent.