

## Redmine - Defect #33681

### Issue while launching to another server

2020-06-29 12:52 - kumar udyan

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Administration	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Hello All,</p> <p>I am new to Redmine , we have a old server in which redmine is install and that need to be decommission. So we have copied all the folder from old server to new . Now do we need to export the data from old server to new server or it will work as it is . please suggest the process.</p> <p>Also redmine is install on the Linux server. I have used following command to check and start the services</p> <p>command to check and start the services :-</p> <pre>./ctlscrip.sh status ./ctlscrip.sh start</pre> <p>Readmine Version : redmine-4.0.3-0</p> <p>on old server we are able to launch the portal, after starting the services but while starting the service on new server we are getting following error :-</p> <pre>p06:~/redmine-4.0.3-0&gt; ./ctlscrip.sh start /bin/sh: /lib64/libc.so.6: version `GLIBC_2.14' not found (required by /home/infodba/redmine-4.0.3-0/common/lib/libreadline.so.5) /bin/sh: /lib64/libc.so.6: version `GLIBC_2.14' not found (required by /home/infodba/redmine-4.0.3-0/common/lib/libreadline.so.5) /bin/sh: /lib64/libc.so.6: version `GLIBC_2.14' not found (required by /home/infodba/redmine-4.0.3-0/common/lib/libreadline.so.5)</pre> <p>so , i need a help to fix this issue asap on new server, so please suggest asap.</p>			

#### History

##### #1 - 2020-06-29 15:05 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Please use [forums](#) for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading [How to request help](#) may be helpful for you.