

Redmine - Defect #33681

Issue while launching to another server

2020-06-29 12:52 - kumar udyan

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Administration	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		

Description

Hello All,

I am new to Redmine , we have a old server in which redmine is install and that need to be decommission. So we have copied all the folder from old server to new . Now do we need to export the data from old server to new server or it will work as it is . please suggest the process.

Also redmine is install on the Linux server. I have used following command to check and start the services

command to check and start the services :-

```
./ctlscrip.sh status
```

```
./ctlscrip.sh start
```

Redmine Version : redmine-4.0.3-0

on old server we are able to launch the portal, after starting the services but while starting the service on new server we are getting following error :-

```
p06:~/redmine-4.0.3-0> ./ctlscrip.sh start
```

```
/bin/sh: /lib64/libc.so.6: version `GLIBC_2.14' not found (required by /home/infodba/redmine-4.0.3-0/common/lib/libreadline.so.5)
```

```
/bin/sh: /lib64/libc.so.6: version `GLIBC_2.14' not found (required by /home/infodba/redmine-4.0.3-0/common/lib/libreadline.so.5)
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/bin/sh: /lib64/libc.so.6: version `GLIBC_2.14' not found (required by /home/infodba/redmine-4.0.3-0/common/lib/libreadline.so.5)
```

so , i need a help to fix this issue asap on new server, so please suggest asap.

History

#1 - 2020-06-29 15:05 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

Please use [forums](#) for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading [How to request help](#) may be helpful for you.