Redmine - Feature #33884

Show "Due in X days" in email notifications

2020-08-22 07:18 - Go MAEDA

Status:	New		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email notifications		**Estimated time:**	0.00 hour
Target version:				
Resolution:				

Description

Issue details page shows "Due in X days" information next to the due date (#31499). I think it is useful and consistent if the infromation is also shown in email notification.

> Issue #1 has been updated by Redmine Admin.
>
> ---
>
> - **Priority** changed from *Low* to *Normal*
>
> ---
>
> ## Bug #1: Cannot print recipes
>
> - **Author:** John Smith
> - **Status:** New
> - **Priority:** Normal
> - **Category:** Printing
> - **Start date:** 2020-08-20
> - **Due date:** 2020-08-31 (Due in 9 days)
> - **Searchable field:** 125
> - **Float field:** 2.10
> - **Custom date:** 12/01/2009
>
> Unable to print recipes

Related issues:

Related to Redmine - Feature #31499: Show "Due in X days" in issue details page	**Closed**

History

#1 - 2020-08-22 07:18 - Go MAEDA

- Related to Feature #31499: Show "Due in X days" in issue details page added

#2 - 2020-09-03 08:30 - Yuichi HARADA

- File fixed-33884.patch added

I created a patch with reference to #31499.

```
diff --git a/app/helpers/issues_helper.rb b/app/helpers/issues_helper.rb
index a6515d283..caf23bfdd 100644
--- a/app/helpers/issues_helper.rb
+++ b/app/helpers/issues_helper.rb
@@ -384,6 +384,9 @@ module IssuesHelper
         attr_value = (issue.send attribute).to_s
         next if attr_value.blank?

+       if attribute == 'due_date'
+         attr_value << " (#{due_date_distance_in_words(issue.send(attribute))})" unless issue.closed?
+       end
        if html
          items << content_tag('strong', "#{l("field_#{attribute}")}: ") + attr_value
```

```
            else
```

#3 - 2020-09-03 08:40 - Robert Korulczyk

This may be confusing in some cases. If I read this email 2 days later, "due in 9 days" is misleading, since it should be "due in 7 days" now, but email will contain initial and outdated label. Using relative dates in emails (which are static) is a different story than relative dates on website (which will update on every page refresh).

#4 - 2020-09-03 08:44 - Marius BĂLTEANU

Robert Korulczyk wrote:

> This may be confusing in some cases. If I read this email 2 days later, "due in 9 days" is misleading, since it should be "due in 7 days" now, but email will contain initial and outdated label. Using relative dates in emails (which are static) is a different story than relative dates on website (which will update on every page refresh).

I agree.

Files

due-in-x-days-in-email-notification.png	86.8 KB	2020-08-22	Go MAEDA
fixed-33884.patch	1.86 KB	2020-09-03	Yuichi HARADA