

Redmine - Defect #3397

Moving an issue as either admin or regular user triggers 'Internal error'

2009-05-20 15:31 - Uwe Dormann

Status:	Closed	Start date:	2009-05-20
Priority:	Normal	Due date:	
Assignee:		% Done:	100%
Category:	Projects	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		

Description

When I try to move an issue between two projects the "Internal Error" page shows up. According to the log files this looks like being triggered by a missing method. I tried this usind the admin as well as regular manager account.

Application Environment:

Redmine version

0.8.4 stable

Ruby version

1.8.6 (i486-linux)

RubyGems version

1.3.3

Rails version

2.1.2

Active Record version

2.1.2

Action Pack version

2.1.2

Active Resource version

2.1.2

Action Mailer version

2.1.2

Active Support version

2.1.2

Application root

/opt/redmine

Environment

development

Database adapter

mysql

Error Log:

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Processing IssuesController#move (for 10.10.91.64 at 2009-05-20 15:13:46) [POST]
  Session ID: ec5c41e72cac68006ea28ef39bec8f8d
  Parameters: {"new_project_id"=>"10", "new_tracker_id"=>"", "commit"=>"Move", "ids"=>["121"], "action"=>"move", "controller"=>"issues"}

NameError (undefined local variable or method `rollback_db_transaction' for #<Issue:0xb6f16ccc>):
  /usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/attribute_methods.rb:256:in `method_missing'
  /app/models/issue.rb:96:in `move_to'
  /usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/connection_adapters/abstract/database_stat.rb:in `transaction'
  /usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:79:in `transaction'
  /usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:98:in `transaction'
  /app/models/issue.rb:75:in `move_to'
  /app/controllers/issues_controller.rb:284:in `move'
  /app/controllers/issues_controller.rb:282:in `each'
  /app/controllers/issues_controller.rb:282:in `move'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:1166:in `send'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:1166:in `perform_action_without_'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:579:in `call_filters'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:572:in `perform_action_without'
  /usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:68:in `perform_action_without'
```

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/usr/lib/ruby/1.8/benchmark.rb:293:in `measure'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:68:in `perform_action_without'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/rescue.rb:201:in `perform_action_without'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/connection_adapters/abstract/query_cache.rb:13:in `perform_action'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/query_cache.rb:8:in `perform_action'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:529:in `send'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:529:in `process_without_filters'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:568:in `process_without_session_support'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/session_management.rb:130:in `process'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:389:in `process'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:149:in `handle_request'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:107:in `dispatch'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:104:in `synchronize'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:104:in `dispatch'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:120:in `dispatch.cgi'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:35:in `dispatch'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:76:in `process'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:74:in `synchronize'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:74:in `process'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:159:in `process_client'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:158:in `each'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:158:in `process_client'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `initialize'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `new'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `initialize'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `new'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:282:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:281:in `each'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:281:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/command.rb:212:in `run'
/usr/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281
/usr/bin/mongrel_rails:19:in `load'
/usr/bin/mongrel_rails:19

```

Rendering /opt/redmine/public/500.html (500 Internal Server Error)

History

#1 - 2009-05-20 16:58 - Uwe Dormann

- Status changed from New to Resolved

- % Done changed from 0 to 100

I figured out that only issues imported from bugzilla could not be moved.

Problem:

All issues imported from bugzilla did have the due_date set to 0000-00-00 rather than "Null"

Fix:

Set due_date for all issues with value 0000-00-00 to Null.

#2 - 2009-06-14 10:40 - Jean-Philippe Lang

- *Status changed from Resolved to Closed*
- *Affected version (unused) deleted (0.8.4)*
- *Resolution set to Invalid*
- *Affected version deleted (0.8.4)*

Thanks for the feedback.