Redmine - Feature #3429

Implement workflow for issues.

2009-05-29 11:18 - oliver stieber

Status:	Closed		**Start date:**	2009-05-29
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid			

Description

Hi,
It would be great if you could implement some kind of work flow feature for issues.
e.g. Create an issue and give is a work flow type (or none at all).
the issue will then be created with a work flow if assigned.

work flows could be complex decision trees with many loops but just a simple
a: phone customer and discuss issue
b: identify fault
c: fix fault
d: test fault
e: verify fault is fixed with customer (Yes go to f: no go to b:)
f: release changes
g: close issue.

would do.

It should be to hard to build up a reasonable do task, select option of outcome, option of outcome decides next task work flow that could be build up of task modules so you could easily create just about any work flow you wanted.

History

#1 - 2009-05-29 12:24 - Vincent de Lau

I think most (if not all) of this is already in Redmine. You can (dis)allow state changes per role and per tracker (issue type).

#2 - 2009-05-30 01:45 - Eric Davis

- Status changed from New to Closed

- Resolution set to Invalid

Vincent de Lau is correct, this already exists in Redmine. There is some documentation of it at RedmineIssueTrackingSetup.