

## Redmine - Feature #34302

### Show parent issues in notification email

2020-11-24 09:08 - Go MAEDA

<b>Status:</b> New	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Email notifications	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b>	
<p>The current format of email notifications lacks the information of parent issues. I think the information is useful to know the purpose of the subtask because the subject of a parent task usually expresses a more generic concept.</p> <p>Web UI already shows parent issues with indented style. I think it would be nice if they are shown with the same style in email notifications.</p>	

#### History

##### #1 - 2020-12-10 02:00 - Yuichi HARADA

- File *issue-of-deep-hierarchy.png* added
- File *notification-email-with-parent-task-added.png* added
- File *34302.patch* added

As shown in the image below, I think that it would be difficult to read the notification email if the parent-children hierarchies became deep, so I added "Parent task" in the issue attributes of the notification email.

*issue-of-deep-hierarchy.png*

*notification-email-with-parent-task-added.png*

I attached a patch.

##### #2 - 2021-01-02 12:57 - Go MAEDA

Thank you for posting the patch. I am not sure if it is appropriate to add a method to Issue model just for email notifications.

#### Files

<i>issue-of-deep-hierarchy.png</i>	60.9 KB	2020-12-10	Yuichi HARADA
<i>notification-email-with-parent-task-added.png</i>	140 KB	2020-12-10	Yuichi HARADA
<i>34302.patch</i>	1.88 KB	2020-12-10	Yuichi HARADA