Redmine - Defect #34430

Link missing in tickets generated by mail

2020-12-10 09:54 - Robert Röttger

Status:	New	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email receiving	**Estimated time:**	0.00 hour
Target version:			
Resolution:		**Affected version:**	

Description

Hello,

if i create a ticket using a plain link its fine. the link is there and clickable.
but if i create a ticket using a "formatted link" (differing link text) the link is stripped out.

in html it would be like this:

<a href="https://google.de">https://google.de&lt:/a> WORKS - Link clickable
Search Engine DOESNT WORK - Link missing

History

#1 - 2020-12-10 10:10 - Go MAEDA

Could you try again after switching the setting "Preferred part of multipart (HTML) emails" to "HTML" (Administration > Settings > Incoming emails) ?

#2 - 2020-12-10 10:34 - Robert Röttger

There is no setting like this.

I use   Redmine version   4.0.4.stable