Redmine - Defect #34451

error getting after upgrade redmine from 3.4.13.stable to 4.1.1

2020-12-14 09:20 - Juraj Hajka

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	4.1.1

Description

Hi all,
I finished upgrade, during upgrade redmine or plugins no error or warnings .
I was upgrading from following configuration.
Environment:
Redmine version   3.4.13.stable
Ruby version   2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]
Rails version   4.2.11.1
Environment   production
Database adapter   Mysql2
SCM:
Git   2.20.1
Filesystem
Redmine plugins:
redmine_contacts   4.3.2
redmine_contacts_helpdesk   4.1.11
redmine_reporter   1.0.3

Login screen will not appear.
I see this in logs.

plugins/redmine_contacts/lib/redmine_contacts.rb:75:in `settings'
plugins/redmine_contacts/app/models/contacts_setting.rb:124:in `settings'
plugins/redmine_contacts/app/models/contacts_setting.rb:58:in `contacts_show_in_top_menu?'
plugins/redmine_contacts/init.rb:128:in `block (2 levels) in <top (required)>'
lib/redmine/menu_manager.rb:487:in `allowed?'
lib/redmine/menu_manager.rb:197:in `block in menu_items_for'
lib/redmine/menu_manager.rb:196:in `each'
lib/redmine/menu_manager.rb:196:in `menu_items_for'
lib/redmine/menu_manager.rb:115:in `render_menu'
app/views/layouts/base.html.erb:66:in `_app_views_layouts_base_html_erb___2715056335201344404_47038341947720'
lib/redmine/sudo_mode.rb:65:in `sudo_mode'
Current user: admin (id=1)
Rendering welcome/index.html.erb within layouts/base
Rendered welcome/index.html.erb within layouts/base (25.2ms)
Rendered plugins/redmine_contacts/app/views/common/_additional_assets.html.erb (1.1ms)
Completed 500 Internal Server Error in 118ms (ActiveRecord: 11.9ms)

ActionView::Template::Error (undefined method `with_indifferent_access' for #<ActionController::Parameters:0x0000558ff2419fd8>):
63: <div id="top-menu">
64:    <div id="account">
65:       <%= render_menu :account_menu ->
66:    </div>
67:    <= content_tag('div', "#{l(:label_logged_as)} #{link_to_user(User.current, :format => :username)}".html_safe, :id => 'loggedas')
if User.current.logged? >
68:    <= render_menu :top_menu if User.current.logged? || !Setting.login_required? -%>

thanks for any help.

History

#1 - 2020-12-14 10:55 - Go MAEDA

I think the error is caused by a third-party plugin named "redmine_contacts". Please contact the author of the plugin.

#2 - 2021-02-26 10:48 - Dennis Buehring

Hi,

i have the same problem. Did you solve it ?
This is caused by the plugin settings in the database... from an older version of the plugin i guess...
If i remove those entries Redmine works, but my settings are recreated with the defaults..
I thought this would be handled by the migrations when installing a newer plugin, but maybe im wrong ?

*************************** 66. row ***************************
id: 66
name: plugin_redmine_contacts
value: --- !ruby/object:ActionController::Parameters
parameters: !ruby/hash:ActiveSupport::HashWithIndifferentAccess
name_format: lastname_coma_firstname
default_list_style: list
post_address_format: "%street1%\r\n%street2%\r\n%postcode% %city%\r\n%region%\r\n%country%"
default_country: DE
note_authoring_time: '1'
default_tax: '0.0'
tax_type: '1'
default_currency: EUR
major_currencies: USD, EUR, GBP, RUB, CHF
thousands_delimiter: " "
decimal_separator: "."
projects: !ruby/hash:ActiveSupport::HashWithIndifferentAccess
34: !ruby/hash:ActiveSupport::HashWithIndifferentAccess
helpdesk_answer_from: helpdesk@domain.de
helpdesk_is_not_create_contacts: '0'

#3 - 2022-01-03 06:35 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

#4 - 2022-12-21 06:48 - Dimitar (RedmineUP)

Dear Juraj,

This problem is caused by our **redmine_contacts** plugin and it is fixed by our developers. Please contact us at support@redmineup.com and our support engineers will send you the fixed version of the plugin.

We look forward to hearing from you.

Juraj Hajka wrote:

> Hi all,
> I finished upgrade, during upgrade redmine or plugins no error or warnings .
> I was upgrading from following configuration.
> Environment:
> Redmine version   3.4.13.stable
> Ruby version   2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]
> Rails version   4.2.11.1
> Environment   production
> Database adapter   Mysql2
> SCM:
> Git   2.20.1
> Filesystem
> Redmine plugins:
> redmine_contacts   4.3.2
> redmine_contacts_helpdesk   4.1.11
> redmine_reporter   1.0.3
>
> Login screen will not appear.
> I see this in logs.
>
> plugins/redmine_contacts/lib/redmine_contacts.rb:75:in `settings'
> plugins/redmine_contacts/app/models/contacts_setting.rb:124:in `settings'
> plugins/redmine_contacts/app/models/contacts_setting.rb:58:in `contacts_show_in_top_menu?'
> plugins/redmine_contacts/init.rb:128:in `block (2 levels) in <top (required)>'
> lib/redmine/menu_manager.rb:487:in `allowed?'

lib/redmine/menu_manager.rb:197:in `block in menu_items_for'
lib/redmine/menu_manager.rb:196:in `each'
lib/redmine/menu_manager.rb:196:in `menu_items_for'
lib/redmine/menu_manager.rb:115:in `render_menu'
app/views/layouts/base.html.erb:66:in `_app_views_layouts_base_html_erb___2715056335201344404_47038341947720'
lib/redmine/sudo_mode.rb:65:in `sudo_mode'
Current user: admin (id=1)
Rendering welcome/index.html.erb within layouts/base
Rendered welcome/index.html.erb within layouts/base (25.2ms)
Rendered plugins/redmine_contacts/app/views/common/_additional_assets.html.erb (1.1ms)
Completed 500 Internal Server Error in 118ms (ActiveRecord: 11.9ms)

ActionView::Template::Error (undefined method `with_indifferent_access' for #<ActionController::Parameters:0x0000558ff2419fd8>):
63: <div id="top-menu">
64:    <div id="account">
65:      <%= render_menu :account_menu ->
66:    </div>
67:    <= content_tag('div', "#{l(:label_logged_as)} #{link_to_user(User.current, :format => :username)}".html_safe, :id => 'loggedas') if
User.current.logged? >
68:    <= render_menu :top_menu if User.current.logged? || !Setting.login_required? -%>

thanks for any help.

#5 - 2022-12-21 06:51 - Dimitar (RedmineUP)

Dear Dennis,

This is Dimitar from the **RedmineUP** Support Team.

The reported problem is caused by our redmine_contacts plugin and it is fixed by our developers. Please contact us at support@redmineup.com and our support engineers will send you the fixed version of the plugin.

We look forward to hearing from you.

Dennis Buehring wrote:

> Hi,
>
> i have the same problem. Did you solve it ?
> This is caused by the plugin settings in the database... from an older version of the plugin i guess...
> If i remove those entries Redmine works, but my settings are recreated with the defaults..
> I thought this would be handled by the migrations when installing a newer plugin, but maybe im wrong ?
>
> *************************** 66. row ***************************
> id: 66
> name: plugin_redmine_contacts
> value: --- !ruby/object:ActionController::Parameters
> parameters: !ruby/hash:ActiveSupport::HashWithIndifferentAccess
> name_format: lastname_coma_firstname
> default_list_style: list
> post_address_format: "%street1%\r\n%street2%\r\n%postcode% %city%\r\n%region%\r\n%country%"
> default_country: DE
> note_authoring_time: '1'
> default_tax: '0.0'
> tax_type: '1'
> default_currency: EUR
> major_currencies: USD, EUR, GBP, RUB, CHF
> thousands_delimiter: " "
> decimal_separator: "."
> projects: !ruby/hash:ActiveSupport::HashWithIndifferentAccess
> 34: !ruby/hash:ActiveSupport::HashWithIndifferentAccess
> helpdesk_answer_from: helpdesk@domain.de
> helpdesk_is_not_create_contacts: '0'