Redmine - Feature #3448

Add issue watcher that isn't a maintainer

2009-06-04 19:14 - W Snyder

Status:	Closed		**Start date:**	2009-06-04
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Duplicate			

Description

My users often file forum threads etc instead of issue reports.
I then file an issue, but need to add them as a watcher.

However the issue add-watcher doesn't list normal users (as of svn 2669.). I believe it should, perhaps with maintainers first then normal users.

Related issues:

Is duplicate of Redmine - Feature #5159: Ability to add Non-Member watchers t...	**Closed**	**2010-03-23**

History

#1 - 2009-06-04 20:15 - Adam Piotr Żochowski

I have 60 thousand users. I can not have a simple dropdown of all potential users .

Maybe instead a manager should have a button on a thread "Make this message thread into a trackable issue", and preserve the creator (original message), while yourself have it as second message (the update, and expanding on why created from forum into issue).

I think this website, redmine.org itself, has also a lot of users and loading all of them to a dropdown is wasteful.

Kind regards

Adam Żochowski

#2 - 2009-06-04 21:01 - W Snyder

Converting a message to an issue would be really nice, and I'd use it a lot. It doesn't 100% solve the problem though as I still get some email bug reports.

Alternatively, maybe a text box for the user name to add? It would be nice too to allow email addresses, but obviously that would be a lot more work. (This would let email issues to be entered into the database and the person replied to directly, without having to create an account for them.)

#3 - 2009-06-07 20:57 - Eric Davis

Adam Piotr Żochowski wrote:

> I think this website, redmine.org itself, has also a lot of users and loading all of them to a dropdown is wasteful.

+1, I've seen reports of a large select fields (10,000s items) crash browsers.

Here's another suggestion which I've talked about with other people. Add the ability to open an issue "As someone". Example:

Eric Davis (Manager) opens a new issue as W Snyder (non-member). Now since W Synder is the "author", issue updates will be sent to that user's email address.

#4 - 2009-06-08 04:21 - W Snyder

+1: Add the ability to open an issue "As someone".

I would like that too, but note it needs the same select-from-large-list solution.

#5 - 2009-06-10 11:31 - Ammler _

Why not a "simple" textfield, where you can add the user to the watchlist?

#6 - 2012-06-27 00:01 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Duplicate

Same as [#5159](#5159).