

## Redmine - Defect #34484

### Error on issue validation

2020-12-21 18:29 - Adriano Bellia

<b>Status:</b>	Needs feedback	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.0.3
<b>Resolution:</b>			

#### Description

When I open a new issue, the data validation (type and required data) works perfectly. If for example I write a character in a numeric field or don't fill a required field I receive the normal red box with the error.

After status changes, if the helpdesk or another assigner writes something wrong or doesn't fill a required field I receive the following error:

*Internal error*

*An error occurred on the page you were trying to access.*

*If you continue to experience problems please contact your Redmine administrator for assistance.*

*If you are the Redmine administrator, check your log files for details about the error.*

Below the production.log generated part:

```
Started PATCH "/issues/1884" for 172.24.112.4 at 2020-12-21 18:20:35 +0100
```

```
Processing by IssuesController#update as HTML
```

```
Parameters: {"utf8"=>"",
```

```
"authenticity_token"=>"WrsdDIM7eYhFTkjQMBQW2swULoE38w4FOd3Rwms0DeIQJivomeJW8u1yMJ7Mg78MOKkCxxRy39qjqGYKlgF6w==",
```

```
"form_update_triggered_by"=>"", "issue"=>{"is_private"=>"0", "project_id"=>"15", "author_id"=>"5",
```

```
"tracker_id"=>"11", "subject"=>"cvbn", "description"=>"dxcvbnmvcxzvhgjfx", "status_id"=>"1", "priority_id"=>"2",
```

```
"assigned_to_id"=>"", "custom_field_values"=>{"13"=>"Redmine Interno", "17"=>"dcbvn", "18"=>"", "19"=>"", "20"=>"15 giorni -
```

```
Richiesta ordinaria", "21"=>"", "22"=>"Estratto conto ex art. 50", "23"=>"", "24"=>"2019-11-16", "25"=>"2019-11-16", "26"=>"",
```

```
"27"=>"2019-11-16", "28"=>"2019-11-16", "30"=>"Tasso Legale", "29"=>"", "31"=>"12345", "32"=>{"blank"=>""}}, "notes"=>"",
```

```
"private_notes"=>"0", "lock_version"=>"1", "was_default_status"=>"1", "last_journal_id"=>"", "commit"=>"Invia",
```

```
"next_issue_id"=>"557", "issue_position"=>"1", "issue_count"=>"3", "id"=>"1884"}
```

```
Current user: Administrator (id=1)
```

```
Rendering issues/edit.html.erb within layouts/base
```

```
Rendered attachments/_form.html.erb (2.6ms)
```

```
Rendered issues/_form_custom_fields.html.erb (15.3ms)
```

```
Rendered issues/_attributes.html.erb (41.6ms)
```

```
Rendered issues/_form.html.erb (58.2ms)
```

```
Rendered issues/_edit.html.erb (66.3ms)
```

```
Rendered issues/edit.html.erb within layouts/base (68.7ms)
```

```
Completed 500 Internal Server Error in 168ms (ActiveRecord: 9.6ms)
```

```
ActionView::Template::Error (undefined method `any?' for nil:NilClass):
```

```
40: </fieldset>
```

```
41:
```

```
42: <fieldset id="attachments_form" style="display: none;" unless @issue.attachments_addable?(User.current)
```

```
%>><legend><%= I(:label_attachment_plural) %></legend>
```

```
43: <%= if @attachments.any? && @issue.safe_attribute?('deleted_attachment_ids') %>
```

```
44:     <div class="contextual"><%= link_to l(:label_edit_attachments), '#', :onclick => "$('#existing-attachments').toggle();
return false;" %></div>
45:     <div id="existing-attachments" style="<%= @issue.deleted_attachment_ids.blank? ? 'display:none;' : " %>">
46:     <% @attachments.each do |attachment| %>

app/views/issues/_edit.html.erb:43:in `block in
__app_views_issues__edit_html_erb__169474526129585408_70197454896560'
app/helpers/application_helper.rb:1242:in `labelled_form_for'
app/views/issues/_edit.html.erb:1:in `__app_views_issues__edit_html_erb__169474526129585408_70197454896560'
app/views/issues/edit.html.erb:3:in `__app_views_issues_edit_html_erb__3897739985162189416_70197464417020'
app/controllers/issues_controller.rb:194:in `block (2 levels) in update'
app/controllers/issues_controller.rb:193:in `update'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

## History

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### #1 - 2021-01-20 13:27 - Holger Just

- Description updated

### #2 - 2021-01-24 22:51 - Marius BALTEANU

- Subject changed from error on issue validation to Error on issue validation

- Status changed from New to Needs feedback

We really need more info about your environment, please see [\[\[submissions\]\]](#).

### #3 - 2021-12-26 13:26 - Go MAEDA

Have you modified the source code of Redmine?

The error log indicates that line 43 of app/views/issues/\_edit.html.erb is the following.

```
<% if @attachments.any? && @issue.safe_attribute?('deleted_attachment_ids') %>
```

But in the original app/views/issues/\_edit.html.erb, line 43 is as follows (@attachments.any? should be @issue.attachments.any?).

```
<% if @issue.attachments.any? && @issue.safe_attribute?('deleted_attachment_ids') %>
```