

Redmine - Defect #34589

My issues do not appear following a migration

2021-01-13 15:35 - Quentin D.

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	4.1.1
Resolution:	Invalid		
Description			
Hello,			
Following a redmine migration (2.3.0 --> 4.1.1), my issues are not displayed. However, in the database I can see it. Did I miss something? Can a plugin be the cause?			
New environnement :			
Environment:			
Redmine version	4.1.1.stable		
Ruby version	2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]		
Rails version	5.2.4.2		
Environment	production		
Database adapter	Mysql2		
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter		
Mailer delivery	smtp		
SCM:			
Git	2.20.1		
Filesystem			
Redmine plugins:			
no plugin installed			
Old :			
Environment:			
Redmine version	2.3.0.stable.11718		
Ruby version	1.9.3 (i486-linux)		
Rails version	3.2.13		
Environment	production		
Database adapter	Mysql2		
Redmine plugins:			
redmine_agile	1.3.3		
redmine_graphs	0.1.0		
redmine_hours	0.1.0		
I will be grateful for your help,			

History

#1 - 2021-01-14 01:06 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Please use [forums](#) for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading [How to request help](#) may be helpful for you.

#2 - 2022-12-13 13:41 - Dimitar (RedmineUP)

Dear **Quentin**,

This is Dimitar from the **RedmineUP** Support Team.

I see that you have some of our plugins on your list:

```
redmine_agile 1.3.3
```

So, could you please contact our support team at support@redmineup.com? And our support engineers will help you investigate the situation.

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

Quentin D. wrote:

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Ruby version 2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]
Rails version 5.2.4.2
Environment production
Database adapter Mysql2
Mailer queue ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery smtp
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Environment:
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Ruby version 1.9.3 (i486-linux)
Rails version 3.2.13
Environment production
Database adapter Mysql2
Redmine plugins:
redmine_agile 1.3.3
redmine_graphs 0.1.0
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I will be grateful for your help,