

Redmine - Defect #3478

No Main Menu

2009-06-10 22:00 - Steven Bartley

Status:	Closed	Start date:	2009-06-10
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
<p>Hi all,</p> <p>I am running Redmine 0.8.4 on HostingRails.com. I got through the install without spilling too much blood (I'm new to Rails). I'm running the app through fastcgi and got it coming up.</p> <p>Here's my problem, there's no main menu! I haven't a clue even where to start to look for a solution to this problem.</p> <p>I tried to get my environment info as recommended for posting to this forum. But that fails with:</p> <pre>/usr/local/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `gem_original_require': no such file to load -- rails/info (MissingSourceFile)</pre> <p>The working version of Rails on the host is at 2.3.2 I don't know if that is the same as the version installed in vendor/rails and I don't know if that matters.</p> <p>I am confused about an application needing a specific version of Rails put into vendor/rails but then doing all the command line stuff with a different version running on the host.</p> <p>What I'm hoping someone on this forum can do is give some clue as to where to start looking for the cause of the missing main-menu problem.</p> <p>Other than the main-menu, the Redmine is working fine. I can create users, login using their credentials etc. The missing menu business is really strange. I don't see how it could just not be there.</p> <p>I tried running under webrick. But when I browse to my port, I still have no main menu.</p> <p>Any ideas?</p>			

History

#1 - 2009-06-10 22:06 - Steven Bartley

Sorry folks, I meant to try to find a solution on the forum before bothering you. Some how I got myself turned around. However, since it happened, perhaps you have an idea of what's happening. Any help would be greatly appreciated as I'm at a total loss.

Again, sorry for the mis-post.

#2 - 2009-06-11 01:18 - Mischa The Evil

- Status changed from New to Resolved

Discussed on the forum: <http://www.redmine.org/boards/2/topics/6777>. This issue can be closed with resolution invalid if Steven confirms it were configuration-problems.

For now it *looks* resolved.

#3 - 2009-06-11 03:39 - Mischa The Evil

- Status changed from Resolved to Closed

- Affected version (unused) deleted (0.8.4)

- Resolution set to Invalid

- *Affected version deleted (0.8.4)*

Confirmed that it was a configuration-problem (no created projects).