

Redmine - Defect #34892

Click "My Account Number", and the 404 page appears.

2021-03-15 09:26 -

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Accounts / authentication	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.13
Resolution:	Invalid		
Description Click "My Account Number", and the 404 page appears.The log log is as follows Missing template, responding with 404 Rendered common/error.html.erb within layouts/base (0.8ms) Completed 404 Not Found in 179ms (Views: 60.6ms ActiveRecord: 71.9ms)			

History

#1 - 2021-03-15 09:37 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Redmine does not have a link or button named "My Account Number".

If you are really talking about Redmine, "My Account Number" is a feature of a plugin. Please contact the author of the plugin.

#2 - 2021-03-15 09:43 -

- File 1.png added
- Status changed from Closed to Reopened

As shown in the figure, this position

#3 - 2021-03-18 02:19 - Mizuki ISHIKAWA

wrote:

As shown in the figure, this position

"My account page" can be opened without any problem in my environment.
Could you give me more detailed information to investigate the problem?

Example:

- Do users other than you get the same error?
- Redmine Log at the time before the error occurred (From `Started GET "/my/account"` to `Completed 404 Not Found in 179ms (Views: 60.6ms | ActiveRecord: 71.9ms)`)
- List of plugins you are using

#4 - 2021-03-18 02:22 -

Resolved, thank you

#5 - 2021-03-18 04:17 - Go MAEDA

- Status changed from Reopened to Closed

Files

1.png	93.2 KB	2021-03-15	
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