Redmine - Defect #34965

UnWatch ticket does not work thows 403 Forbidden when clicked

2021-03-26 19:06 - Joel Sager

Status:	New		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	UI		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	4.1.2

Description

When trying to UnWatch a ticket that have watched. It does not work and I get a 403 Forbidden

Firebug log:

XHRDELETEhttps://my.domain.com/watchers/watch?object_id=21079&object_type=issue
[HTTP/1.1 403 Forbidden 227ms]

DELETE
 https://my.domain.com/watchers/watch?object_id=21079&object_type=issue
Status403
Forbidden
VersionHTTP/1.1
Transferred627 B (216 B size)

Apache Log

ActionController::RoutingError (No route matches [GET] "/watchers/watch"):

Environment:
Redmine version   4.1.2.stable
Ruby version   2.6.5-p114 (2019-10-01) [x86_64-linux]
Rails version   5.2.4.5
Environment   production
Database adapter   Mysql2
Mailer queue   ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery   smtp
SCM:
Filesystem
Redmine plugins:
easy_gantt   1.12
easy_gantt_pro   1.10
redmine_agile   1.5.3
redmine_checklists   3.1.16
redmine_contacts   4.3.0
redmine_contacts_helpdesk   4.1.8
redmine_contacts_invoices   4.2.3
redmine_crm_mailchimp   1.0.4
redmine_favorite_projects   2.1.0
redmine_finance   2.1.7
redmine_people   1.5.1
redmine_products   2.1.2
redmine_questions   1.0.2
redmine_reporter   1.0.3
redmine_resources   1.0.2
redmine_work_time   0.4.0
redmine_zenedit   1.0.3
sidebar_hide   0.0.8

History

#1 - 2022-12-13 13:34 - Dimitar (RedmineUP)

Hi **Joel**,

This is Dimitar from the **RedmineUP** Support Team.

I see that you have some of our plugins on your list (probably a full-stack):

```
redmine_agile 1.5.3
redmine_checklists 3.1.16
redmine_contacts 4.3.0
redmine_contacts_helpdesk 4.1.8
redmine_contacts_invoices 4.2.3
redmine_crm_mailchimp 1.0.4
redmine_favorite_projects 2.1.0
redmine_finance 2.1.7
redmine_people 1.5.1
redmine_products 2.1.2
redmine_questions 1.0.2
redmine_reporter 1.0.3
redmine_resources 1.0.2
```

So, could you please contact our support team at support@redmineup.com**? And our support engineers will help you investigate the situation.**

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

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> Mailer queue   ActiveJob::QueueAdapters::AsyncAdapter
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> redmine_contacts   4.3.0
> redmine_contacts_helpdesk   4.1.8
> redmine_contacts_invoices   4.2.3
> redmine_crm_mailchimp   1.0.4
> redmine_favorite_projects   2.1.0
> redmine_finance   2.1.7
> redmine_people   1.5.1
> redmine_products   2.1.2
> redmine_questions   1.0.2
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