

Redmine - Defect #34965

UnWatch ticket does not work thows 403 Forbidden when clicked

2021-03-26 19:06 - Joel Sager

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	UI	Estimated time:	0.00 hour
Target version:		Affected version:	4.1.2
Resolution:			

Description

When trying to UnWatch a ticket that have watched. It does not work and I get a 403 Forbidden

Firebug log:

XHRDELETEhttps://my.domain.com/watchers/watch?object_id=21079&object_type=issue
[HTTP/1.1 403 Forbidden 227ms]

DELETE
https://my.domain.com/watchers/watch?object_id=21079&object_type=issue
Status403
Forbidden
VersionHTTP/1.1
Transferred627 B (216 B size)

Apache Log

ActionController::RoutingError (No route matches [GET] "/watchers/watch"):

Environment:
Redmine version4.1.2.stable
Ruby version2.6.5-p114 (2019-10-01) [x86_64-linux]
Rails version5.2.4.5
Environmentproduction
Database adapterMysql2
Mailer queueActiveJob::QueueAdapters::AsyncAdapter
Mailer deliverysmtp
SCM:
Filesystem
Redmine plugins:
easy_gantt1.12
easy_gantt_pro1.10
redmine_agile1.5.3
redmine_checklists3.1.16
redmine_contacts4.3.0
redmine_contacts_helpdesk4.1.8
redmine_contacts_invoices4.2.3
redmine_crm_mailchimp1.0.4
redmine_favorite_projects2.1.0
redmine_finance2.1.7
redmine_people1.5.1
redmine_products2.1.2
redmine_questions1.0.2
redmine_reporter1.0.3
redmine_resources1.0.2
redmine_work_time0.4.0
redmine_zenedit1.0.3
sidebar_hide0.0.8

History

#1 - 2022-12-13 13:34 - Dimitar (RedmineUP)

Hi Joel,

This is Dimitar from the **RedmineUP** Support Team.

I see that you have some of our plugins on your list (probably a full-stack):

```
redmine_agile 1.5.3
redmine_checklists 3.1.16
redmine_contacts 4.3.0
redmine_contacts_helpdesk 4.1.8
redmine_contacts_invoices 4.2.3
redmine_crm_mailchimp 1.0.4
redmine_favorite_projects 2.1.0
redmine_finance 2.1.7
redmine_people 1.5.1
redmine_products 2.1.2
redmine_questions 1.0.2
redmine_reporter 1.0.3
redmine_resources 1.0.2
```

So, could you please contact our support team at support@redmineup.com? And our support engineers will help you investigate the situation.

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

Joel Sager wrote:

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Apache Log

ActionController::RoutingError (No route matches [GET] "/watchers/watch"):

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Redmine version      4.1.2.stable
Ruby version         2.6.5-p114 (2019-10-01) [x86_64-linux]
Rails version        5.2.4.5
Environment          production
Database adapter      Mysql2
Mailer queue         ActiveRecord::QueueAdapters::AsyncAdapter
Mailer delivery       smtp
SCM:
Filesystem
Redmine plugins:
easy_gantt           1.12
easy_gantt_pro       1.10
redmine_agile        1.5.3
redmine_checklists   3.1.16
redmine_contacts     4.3.0
redmine_contacts_helpdesk 4.1.8
redmine_contacts_invoices 4.2.3
redmine_crm_mailchimp 1.0.4
redmine_favorite_projects 2.1.0
redmine_finance      2.1.7
redmine_people       1.5.1
redmine_products     2.1.2
redmine_questions    1.0.2
redmine_reporter     1.0.3
```

redmine_resources	1.0.2
redmine_work_time	0.4.0
redmine_zenedit	1.0.3
sidebar_hide	0.0.8