Redmine - Defect #3498

500 internal error when listing issues from a particular tracker within a project

2009-06-15 12:48 - Davide Ferrari

Status:	Closed		**Start date:**	2009-06-15
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	

Description

Using r2791

All other trackers in the same project, work.
The same tracker (the default "bug" FYI) in othe rprojects, can list all opened issues without a problem.
But in one project it fails with the following output in production.log

```
ActionView::TemplateError (undefined method `position' for nil:NilClass) on line #25 of app/views/
issues/_list.rhtml:
22:            </td>

23:            </tr>

24:  <% end %>

25:    <tr id="issue-<%= issue.id %>" class="hascontextmenu <%= cycle('odd', 'even') %> <%= issue
.css_classes %>">
26:        <td class="checkbox"><%= check_box_tag("ids[]", issue.id, false, :id => nil) %></td>

27:          <td><%= link_to issue.id, :controller => 'issues', :action => 'show', :id => issue
 %></td>
28:        <% query.columns.each do |column| %><%= content_tag 'td', column_content(column, issue
), :class => column.name %><% end %>

    app/models/issue.rb:274:in `css_classes'
    app/views/issues/_list.rhtml:25
    app/views/issues/_list.rhtml:14:in `each'
    app/views/issues/_list.rhtml:14
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:36:in `call'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:36:in `captu
re'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:129:in `with
_output_buffer'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:36:in `captu
re'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/form_tag_helper.rb:460:in `for
m_tag_in_block'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/form_tag_helper.rb:39:in `form
_tag'
```

History

#1 - 2009-06-15 19:20 - Jean-Philippe Lang

One of your issue is associated to a status or a priority that no longer exists.
That's why you get this error.

Did you manually remove one of them from your database?

#2 - 2009-06-16 09:49 - Davide Ferrari

Jean-Philippe Lang wrote:

One of your issue is associated to a status or a priority that no longer exists.
That's why you get this error.

Yeah, that was I suspected too

Did you manually remove one of them from your database?

No, absolutely. I didn't touch anything manually, just gone through updates (from 0.8.4 to trunk, the updated to another revision, then boom!). What can I do to solve the problem?

#3 - 2009-06-17 10:23 - Davide Ferrari

- Status changed from New to Resolved

Indeed it was a priority that doesn't exist anymore. We manually updated the priority for the bug causing the error and now it works. I wonder how this could have happened anyway, because I can assure we didn't touch the DB manually, so if we deleted a priority (and it could be) we did it through Redmine interface

#4 - 2011-03-14 20:29 - Etienne Massip

- Status changed from Resolved to Closed

- Resolution set to Invalid

#5 - 2011-10-25 13:05 - Manuel Dunn

SPAM