

Redmine - Defect #35283

why can't i create a new issue?

2021-05-23 09:20 - Tester Tester123

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	4.2.1
Resolution:	Invalid		
Description Hello, i am a new redmine user. I have a problem that I cannot create a new issue in my new project. 1. Creating a new project 3CndsM8 2. Choose my project and try to find button 'new issue', but I can't BNBcvms BUT if i do NOT select my project, i see the 'NEW ISSUE' button tKLdYgJ But I still can't create a task, because I get an error that I do not have a tracker https://ibb.co/PwQM0t1 My trakers DRHVbCc Trying to create new tracker BUT I also get an error, because I can't select a status! the menu is empty!! 'Default status cannot be blank' HFmFmrz INFO Project settings sH1qTTN Role settings: Wfc93xR 1zBStTP 92m4zZ8 Redmine version: gZj0D72			

History

#1 - 2021-05-23 09:22 - Tester Tester123

Hello, i am a new redmine user.
I have a problem that I cannot create a new issue in my new project.

Creating a new project
<https://ibb.co/3CndsM8>

2. Choose my project and try to find button 'new issue', but I can't
<https://ibb.co/BNBcvms>

BUT if i do NOT select my project, i see the 'NEW ISSUE' button
<https://ibb.co/tKLdYgJ>

But I still can't create a task, because I get an error that I do not have a **tracker**
<https://ibb.co/PwQM0t1>

My trackers

<https://ibb.co/DRHVbCc>

Trying to create new tracker BUT I also get an error, because I can't select a status! the menu is empty!!

'Default status cannot be blank'

<https://ibb.co/HFmFmrz>

INFO

Project settings

<https://ibb.co/sH1qTTN>

Role settings:

<https://ibb.co/Wfc93xB>

<https://ibb.co/1zBSiTP>

<https://ibb.co/92m4zZ8>

Redmine version:

<https://ibb.co/gZj0D72>

#2 - 2021-05-23 09:33 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

Please use [forums](#) for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading [How to request help](#) may be helpful for you.