

Redmine - Defect #35341

Redmine "block in deliver!" email. Help needed.

2021-06-01 08:42 - Gavin Ong

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.4
Resolution:	Invalid		
Description			
Issue: After reboot my redmine PC, notice that all the notification email are not send out. Checked on Error log, saw the `block in deliver!` error. Need help to resolve this issue. Thank you.			
Error Log:			
<pre>App 2195 output: #<Thread:0x00007f279795e1b8@/data/redmine/redmine-3.4.4/config/initializers/10-patches.rb:111 run> terminated with exception (report_on_exception is true): App 2195 output: /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/net/smtp.rb:539:in `initialize': getaddrinfo: Temporary failure in name resolution (SocketError) App 2195 output: from /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/net/smtp.rb:539:in `open' App 2195 output: from /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/net/smtp.rb:539:in `tcp_socket' App 2195 output: from /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/net/smtp.rb:549:in `block in do_start' App 2195 output: from /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/timeout.rb:93:in `block in timeout' App 2195 output: from /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/timeout.rb:103:in `timeout' App 2195 output: from /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/net/smtp.rb:548:in `do_start' App 2195 output: from /usr/share/rvm/rubies/ruby-2.5.0/lib/ruby/2.5.0/net/smtp.rb:518:in `start' App 2195 output: from /usr/share/rvm/gems/ruby-2.5.0/gems/mail-2.6.6/lib/mail/network/delivery_methods/smtp.rb:111:in `deliver!' App 2195 output: from /data/redmine/redmine-3.4.4/config/initializers/10-patches.rb:112:in `block in deliver!'</pre>			
Redmine information			
Environment:			
Redmine version	3.4.4.stable		
Ruby version	2.5.0-p0 (2017-12-25) [x86_64-linux]		
Rails version	4.2.8		
Environment	production		
Database adapter	Mysql2		
SCM:			
Git	2.7.4		
Filesystem			
Redmine plugins:			
redmine_mentions	0.1.1		
redmine_wiki_extensions	0.8.2		
redmine_wiki_lists	0.0.9		
wiki_issue_fields	0.5.2		

History

#1 - 2021-06-02 03:58 - Gavin Ong

- Status changed from New to Resolved

Sorry for post wrong place. Have posted this into forum.

#2 - 2021-06-02 07:11 - Go MAEDA

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*

Thank you for your understanding.