

## Redmine - Feature #35450

### Better validation error message when the domain of email is not allowed

2021-06-24 04:00 - Yuichi HARADA

|  |                           |                        |           |
|--|---------------------------|------------------------|-----------|
| <b>Status:</b>   | Closed                    | <b>Start date:</b>     |           |
| <b>Priority:</b>   | Normal                    | <b>Due date:</b>       |           |
| <b>Assignee:</b>   | Go MAEDA                  | <b>% Done:</b>         | 0%        |
| <b>Category:</b>   | Accounts / authentication | <b>Estimated time:</b> | 0.00 hour |
| <b>Target version:</b>   | 5.1.0                     |                        |           |
| <b>Resolution:</b>   | Fixed                     |                        |           |
| <b>Description</b><br>When registering an email address with a disallowed email domain with "My account > Email", the error message "Email is invalid" is displayed.<br><br>current-error-message.png<br>I don't understand what the error message wants to convey, so fixed the error message.<br><br>fixed-error-message.png |                           |                        |           |
| <b>Related issues:</b><br>Related to Redmine - Feature #3369: Allowed/Disallowed email domains settings... <div>Closed2009-05-16</div>   |                           |                        |           |

#### Associated revisions

##### Revision 21739 - 2022-07-27 16:05 - Go MAEDA

Better validation error message when the domain of email is not allowed (#35450).

Patch by Yuichi HARADA.

##### Revision 21740 - 2022-07-27 16:31 - Go MAEDA

Update locales (#35450).

#### History

##### #1 - 2022-07-21 11:25 - Go MAEDA

- File 37151-v2.patch added

- Subject changed from Fixed an error message when registering an email address for a disallowed email domain to Better validation error message when the domain of email is not allowed

- Category changed from Code cleanup/refactoring to Accounts / authentication

- Target version set to 5.1.0

+1

One of my customers was also confused by this error message.

Setting the target version to 5.1.0.

##### #2 - 2022-07-22 02:33 - Go MAEDA

- File deleted (37151-v2.patch)

##### #3 - 2022-07-22 02:33 - Go MAEDA

- File 35450-v2.patch added

##### #4 - 2022-07-22 06:08 - Go MAEDA

- Related to Feature #3369: Allowed/Disallowed email domains settings to restrict users' email addresses added

##### #5 - 2022-07-23 02:53 - Go MAEDA

- File 35450-v3.patch added

I wrote as follows in [#3369#note-13](#) two years ago.

Changed the error message when the domain is not allowed from "Email contains a domain not allowed (example.com)" to simpler "Email is invalid" because the former detailed error message may give attackers useful hints to avoid restrictions especially on /account/register page

Taking the above into account, I have updated the patch so that the detailed error message is not displayed for anonymous users.

**#6 - 2022-07-25 01:54 - Yuichi HARADA**

Go MAEDA wrote:

Taking the above into account, I have updated the patch so that the detailed error message is not displayed for anonymous users.

+1

I think the patch is good as I don't have to provide any details to anonymous users.

**#7 - 2022-07-27 16:30 - Go MAEDA**

- Status changed from New to Closed
- Assignee set to Go MAEDA

Committed the patch. Thank you.

**#8 - 2023-10-30 13:54 - Go MAEDA**

- Tracker changed from Patch to Feature
- Resolution set to Fixed

| Files                     |         |            |               |
|---------------------------|---------|------------|---------------|
| current-error-message.png | 100 KB  | 2021-06-24 | Yuichi HARADA |
| fixed-error-message.png   | 98.7 KB | 2021-06-24 | Yuichi HARADA |
| fixed-error-message.patch | 1.78 KB | 2021-06-24 | Yuichi HARADA |
| 35450-v2.patch            | 1.84 KB | 2022-07-22 | Go MAEDA      |
| 35450-v3.patch            | 2 KB    | 2022-07-23 | Go MAEDA      |