

## Redmine - Defect #35506

### Field Overrides Via Email Submission

2021-07-02 01:39 - Derek Thomas

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b> <p>I have successfully configured my Redmine instance to receive emails and create issues. I have all overrides allowed and this works for everything except "Due Date". This is the one field that won't come across.</p> <p>I've tried formatting the date yyyy/mm/dd, mm/dd/yyyy, etc but can't seem to get it to work.</p> <p>Is this a Redmine issue or a matter of formatting? The way it the email includes the due date is:</p> <p>Due date: yyyy/mm/dd</p>			

#### History

##### #1 - 2021-07-02 10:44 - Go MAEDA

- Category set to Email receiving
- Status changed from New to Closed
- Resolution set to Invalid

The date format accepted by MailHandler is YYYY-MM-DD only. YYYY/MM/DD is not supported.

[source:tags/4.2.1/app/models/mail\\_handler.rb#L434:](https://source.ruby-lang.org/en/4.2.1/app/models/mail_handler.rb#L434)

```
'start_date' => get_keyword(:start_date, :format => '%d{4}-%d{2}-%d{2}'),  
'due_date' => get_keyword(:due_date, :format => '%d{4}-%d{2}-%d{2}'),
```