

Redmine - Defect #35560

Relations in issue CSV Import appear to be ignored

2021-07-13 05:48 - Simon Parker

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|--|-------------------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | Mariusus BĂLTEANU | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | |
| Resolution: | Invalid | | |
| Description | | | |
| <p>I have set up a simple CSV file with "Related To", "Precedes" and "Follows" columns, but these appear to have no effect. The csv file is attached.</p> <p>On import, the issues appear, but they are not related in any way. Even the fourth line, which relates to an existing issue has no relationship in it.</p> <p>This is our setup</p> <p>Environment: Redmine version 4.2.1.stable Ruby version 2.6.7-p197 (2021-04-05) [x86_64-linux] Rails version 5.2.5 Environment production Database adapter MySQL2 Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter Mailer delivery smtp SCM: Subversion 1.14.1 Git 2.31.1 Filesystem Redmine plugins: clipboard_image_paste 1.13 gerrit_connector 0.1.0 redmine_base_deface 1.5.3 redmine_hourglass 1.1.2+develop redmine_wiki_extensions 0.9.2 redmine_wktime 4.2.1 sidebar_hide 0.0.8 stopwatch 0.1.0 wiki_graphviz_plugin 0.8.0</p> | | | |

History

#1 - 2021-08-01 16:10 - Mariusus BĂLTEANU

- Status changed from New to Closed
- Assignee set to Mariusus BĂLTEANU
- Resolution set to Invalid

Thanks Simon for reporting this issue.

I've investigated your case and I found that in your CSV file there is a duplicated relation entry:

- "Issue Two" precedes "Issue Three"
 - "Issue Three" follows "Issue Two"
- This generates a duplicated follows relations which is forbidden.

The import succeed if you remove from the mapping one of the Precedes/Follows columns.

Working on this, I've found indeed some issues in Redmine and I created tickets for them:

- The "follow" duplicated relations entry fails with 500 internal error ([#35655](#))

- When importing issue relations, the validation messages are not shown in the UI ([#35656](#)) but both issues are just improving the validation message when the import fails.

For now, I'm closing this as Invalid because if you use a correct CSV, the import should work as expected. Please reopen if you find anything else or you still have questions about issue relations import.

Files

| | | | |
|------------------|-----------|------------|--------------|
| RelationTest.csv | 322 Bytes | 2021-07-13 | Simon Parker |
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