

Redmine - Defect #35560

Relations in issue CSV Import appear to be ignored

2021-07-13 05:48 - Simon Parker

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Marius BĂLTEANU	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
<p>I have set up a simple CSV file with "Related To", "Precedes" and "Follows" columns, but these appear to have no effect. The csv file is attached.</p> <p>On import, the issues appear, but they are not related in any way. Even the fourth line, which relates to an existing issue has no relationship in it.</p> <p>This is our setup</p> <p>Environment:</p> <p>Redmine version 4.2.1.stable</p> <p>Ruby version 2.6.7-p197 (2021-04-05) [x86_64-linux]</p> <p>Rails version 5.2.5</p> <p>Environment production</p> <p>Database adapter MySQL2</p> <p>Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter</p> <p>Mailer delivery smtp</p> <p>SCM:</p> <p>Subversion 1.14.1</p> <p>Git 2.31.1</p> <p>Filesystem</p> <p>Redmine plugins:</p> <p>clipboard_image_paste 1.13</p> <p>gerrit_connector 0.1.0</p> <p>redmine_base_deface 1.5.3</p> <p>redmine_hourglass 1.1.2+develop</p> <p>redmine_wiki_extensions 0.9.2</p> <p>redmine_wktime 4.2.1</p> <p>sidebar_hide 0.0.8</p> <p>stopwatch 0.1.0</p> <p>wiki_graphviz_plugin 0.8.0</p>			

History

#1 - 2021-08-01 16:10 - Marius BĂLTEANU

- Status changed from New to Closed
- Assignee set to Marius BĂLTEANU
- Resolution set to Invalid

Thanks Simon for reporting this issue.

I've investigated your case and I found that in your CSV file there is a duplicated relation entry:

- "Issue Two" precedes "Issue Three"
 - "Issue Three" follows "Issue Two"
- This generates a duplicated follows relations which is forbidden.

The import succeed if you remove from the mapping one of the Precedes/Follows columns.

Working on this, I've found indeed some issues in Redmine and I created tickets for them:

- The "follow" duplicated relations entry fails with 500 internal error ([#35655](#))

- When importing issue relations, the validation messages are not shown in the UI ([#35656](#)) but both issues are just improving the validation message when the import fails.

For now, I'm closing this as Invalid because if you use a correct CSV, the import should work as expected. Please reopen if you find anything else or you still have questions about issue relations import.

Files

RelationTest.csv	322 Bytes	2021-07-13	Simon Parker
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