Redmine - Defect #35596

Server Error 500 Can't see redmine tasks

2021-07-23 17:42 - Tom Helscher

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	4.0.5

Description

Hi I am really new to redmine and ruby on rails. I am struggeling with my redmine on Ubuntu 20.04

My Environment:

```
    Redmine version              4.0.5.stable
    Ruby version                 2.7.0-p0 (2019-12-25) [x86_64-linux-gnu]
    Rails version                5.2.3
    Environment                  production
    Database adapter             Mysql2
    Mailer queue                 ActiveJob::QueueAdapters::AsyncAdapter
    Mailer delivery              smtp
    SCM:
    Subversion                   1.13.0
    Cvs                          1.12.13
    Bazaar                       3.0.2
    Git                          2.25.1
    Filesystem
    Redmine plugins:
    easy_gantt                   1.12
    redmine_checklists           3.1.18
    redmine_default_assign       0.6
    redmine_image_clipboard_paste  3.3.0
    redmine_questions            1.0.2
    redmine_tags                 4.0.0
    redmine_theme_changer        0.4.0
    wiki_graphviz_plugin         0.8.0
```

I`ve ran into following error:

```
    We're sorry, but something went wrong.
    We've been notified about this issue and we'll take a look at it shortly.
```

I followed a tutorial an added "gem 'psych'" to my Gemfile.local. That fixed that error but now I am unable to look into redmine tasks, throws Internal error 500.

Apache error.log says:

```
Completed 500 Internal Server Error in 326ms (ActiveRecord: 138.4ms)

ActionView::Template::Error (Tried to load unspecified class: ActiveSupport::HashWithIndifferentAc
cess):
    1: <% if defined?(sidebar_tags) && !sidebar_tags.empty? && !@issue %>
    2:   <%= stylesheet_link_tag 'jquery.tagit.css', plugin: 'redmine_tags' %>
    3:   <%= stylesheet_link_tag 'redmine_tags', plugin: 'redmine_tags' %>
    4:   <h3><%= l :tags %></h3>
```

History

#1 - 2021-07-24 06:43 - Go MAEDA

- Description updated

- Category deleted (Gems support)

- Status changed from New to Closed

- Resolution set to Invalid

Maybe redmine_tags causes the error. Please try again after uninstalling the plugin. And please use Forum for questions or asking help.