Redmine - Feature #3569

Reply a ticket via email

2009-07-01 09:13 - Michael Diederich

Status:	Closed	**Start date:**	2009-07-01
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Issues	**Estimated time:**	0.00 hour
Target version:			
Resolution:			

Description

Hi,

I know, I can open a ticket by mail. But I also want to reply to the customer via mail. So, when I close a ticket, I would like to send the last ticket reply to the customer. I would need a from-header for each project with a unique eMail-address.

Thanks,

Michael

History

#1 - 2009-07-04 09:47 - Jean-Philippe Lang

- Status changed from New to Closed

Request is too vague. Replying a ticket via email is implemented.