# Redmine - Feature #3571

# ticket creation through email

2009-07-01 11:28 - Patrick Vandenbrande

Status:ClosedStart date:2009-07-01Priority:NormalDue date:Assignee:% Done:0%Category:IssuesEstimated time:0.00 hour

Target version:

Resolution: No feedback

## Description

I would like to request some minor features which could improve the email processing a lot. I will also Donate so to encourage you to get this done in the next release :)

- 1. configure multiple e-mail addresses per user for comparison
- 2. do a case insensitive compare on the user list and sender address, because currently e-mails are left unprocessed if a sender address contains uppercase characters.
- 3. Allow the possibility to assign a default project on a per user bases. Which would allow users not to have to mention the project in the body
- 4. Add folder options: processed folder, unprocessed folder
- 5. Option to scan all addresses in an e-mail

### History

#### #1 - 2009-07-05 14:38 - Jean-Philippe Lang

do a case insensitive compare on the user list and sender address

This is done in current trunk.

Add folder options: processed folder, unprocessed folder

Please give some details

Option to scan all addresses in an e-mail

Please give some details

# #2 - 2011-11-28 05:09 - Mischa The Evil

- Status changed from New to Closed
- Priority changed from High to Normal
- Resolution set to No feedback

2025-05-21 1/1