

Redmine - Defect #35776

Error upgrade redmine 4.1.x to 4.2.x

2021-08-18 00:25 - Ricardo Estalder

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Invalid	

Description

Hello All
Currently I trying to upgrade my docker redmine from 4.1.1 docker container to 4.2.x When i start the container there aren't any problem on the logs file but the page return **status 500**:
"Internal error
An error occurred on the page you were trying to access.
If you continue to experience problems please contact your Redmine administrator for assistance.
If you are the Redmine administrator, check your log files for details about the error."

So I proceed restarting the container and i get the following error bellow
can someone tell me if they are presenting the same issue

```
The dependency tzinfo-data (>= 0) will be unused by any of the platforms Bundler is installing for . Bundler is installing for ruby but the dependency is only for x86-mingw32, x64-mingw32, x86-mswin32. To add those platforms to the bundle, run `bundle lock --add-platform x86-mingw32 x64-mingw32 x86-mswin32`.
```

```
The dependency ffi (>= 0) will be unused by any of the platforms Bundler is installing for. Bundler is installing for ruby but the dependency is only for x86-mingw32, x64-mingw32, x86-mswin32. To add those platforms to the bundle, run `bundle lock --add-platform x86-mingw32 x64-mingw32 x86-mswin32`.
```

```
The Gemfile's dependencies are satisfied
```

```
[2021-08-17 18:08:25] INFO WEBrick 1.6.1
```

```
[2021-08-17 18:08:25] INFO ruby 2.7.4 (2021-07-07) [x86_64-linux]
```

```
[2021-08-17 18:08:25] INFO WEBrick::HTTPServer#start: pid=1 port=3000
```

```
10.1.70.43 - - [17/Aug/2021:18:09:55 -04] "GET / HTTP/1.1" 302 135
```

```
- -> /
```

```
10.1.70.43 - - [17/Aug/2021:18:09:55 -04] "GET /login?back_url=http%3A%2F%2F10.1.1.33%3A2121%2F HTTP/1.1" 500 648
```

```
- -> /login?back_url=http%3A%2F%2F10.1.1.33%3A2121%2F
```

```
[2021-08-17 18:10:09] FATAL SignalException: SIGTERM
```

```
 /usr/local/lib/ruby/2.7.0/webrick/server.rb:170:in `select'
```

```
 /usr/local/lib/ruby/2.7.0/webrick/server.rb:170:in `block in start'
```

```
 /usr/local/lib/ruby/2.7.0/webrick/server.rb:32:in `start'
```

```
 /usr/local/lib/ruby/2.7.0/webrick/server.rb:157:in `start'
```

```
 /usr/local/bundle/gems/rack-2.2.3/lib/rack/handler/webrick.rb:41:in `run'
```

```
 /usr/local/bundle/gems/rack-2.2.3/lib/rack/server.rb:327:in `start'
```

```
/usr/local/bundle/gems/railties-5.2.6/lib/rails/commands/server/server_command.rb:53:in `start'
,
/usr/local/bundle/gems/railties-5.2.6/lib/rails/commands/server/server_command.rb:147:in `block
in perform'
/usr/local/bundle/gems/railties-5.2.6/lib/rails/commands/server/server_command.rb:142:in `tap'
/usr/local/bundle/gems/railties-5.2.6/lib/rails/commands/server/server_command.rb:142:in `perform'
/usr/local/bundle/gems/thor-1.1.0/lib/thor/command.rb:27:in `run'
/usr/local/bundle/gems/thor-1.1.0/lib/thor/invocation.rb:127:in `invoke_command'
/usr/local/bundle/gems/thor-1.1.0/lib/thor.rb:392:in `dispatch'
/usr/local/bundle/gems/railties-5.2.6/lib/rails/command/base.rb:69:in `perform'
/usr/local/bundle/gems/railties-5.2.6/lib/rails/command.rb:46:in `invoke'
/usr/local/bundle/gems/railties-5.2.6/lib/rails/commands.rb:18:in `'
bin/rails:4:in `require'
bin/rails:4:in `'
[2021-08-17 18:10:09] INFO going to shutdown ...
[2021-08-17 18:10:09] INFO WEBrick::HTTPServer#start done.
=> Booting WEBrick
=> Rails 5.2.6 application starting in production on http://0.0.0.0:3000
=> Run `rails server -h` for more startup options
W, [2021-08-17T18:08:24.742371 #1] WARN -- : Creating scope :system. Overwriting existing method
Enumeration.system.
W, [2021-08-17T18:08:25.225328 #1] WARN -- : Creating scope :sorted. Overwriting existing method
Group.sorted.
W, [2021-08-17T18:08:25.261352 #1] WARN -- : Creating scope :sorted. Overwriting existing method
User.sorted.
I, [2021-08-17T18:09:55.121326 #1] INFO -- : Started GET "/" for 10.1.70.43 at 2021-08-17 18:09:5
5 -0400
I, [2021-08-17T18:09:55.143458 #1] INFO -- : Processing by WelcomeController#index as HTML
I, [2021-08-17T18:09:55.295689 #1] INFO -- : Current user: anonymous
I, [2021-08-17T18:09:55.298094 #1] INFO -- : Redirected to http://10.1.1.33:2121/login?back_url=h
ttp%3A%2F%2F10.1.1.33%3A2121%2F
I, [2021-08-17T18:09:55.298195 #1] INFO -- : Filter chain halted as :check_if_login_required rend
ered or redirected
I, [2021-08-17T18:09:55.298381 #1] INFO -- : Completed 302 Found in 155ms (ActiveRecord: 16.9ms)
I, [2021-08-17T18:09:55.329836 #1] INFO -- : Started GET "/login?back_url=http%3A%2F%2F10.1.1.33%
3A2121%2F" for 10.1.70.43 at 2021-08-17 18:09:55 -0400
I, [2021-08-17T18:09:55.330755 #1] INFO -- : Processing by AccountController#login as HTML
```

```
I, [2021-08-17T18:09:55.330801 #1] INFO -- : Parameters: {"back_url"=>"http://10.1.1.33:2121/"}
I, [2021-08-17T18:09:55.333858 #1] INFO -- : Current user: anonymous
I, [2021-08-17T18:09:56.586039 #1] INFO -- : Rendering account/login.html.erb within layouts/base
I, [2021-08-17T18:09:56.592443 #1] INFO -- : Rendered account/login.html.erb within layouts/base (6.3ms)
I, [2021-08-17T18:09:56.661241 #1] INFO -- : Completed 500 Internal Server Error in 1330ms (ActiveRecord: 6.1ms)
F, [2021-08-17T18:09:56.662082 #1] FATAL -- :
F, [2021-08-17T18:09:56.662124 #1] FATAL -- : ActionView::Template::Error (undefined method `auto_complete_wiki_pages_path' for #<#<Class:0x00007f6d292d6520>:0x00007f6d292d4928>
Did you mean? auto_complete_issues_path):
F, [2021-08-17T18:09:56.662307 #1] FATAL -- :      13: <%= stylesheet_link_tag 'rtl', :media => 'all' if l(:direction) == 'rtl' %>
      14: <%= javascript_heads %>
      15: <%= heads_for_theme %>
      16: <%= heads_for_auto_complete(@project) %>
      17: <%= call_hook :view_layouts_base_html_head %>
      18: <!-- page specific tags -->
      19: <%= yield :header_tags -%>
F, [2021-08-17T18:09:56.662338 #1] FATAL -- :
F, [2021-08-17T18:09:56.662364 #1] FATAL -- : app/helpers/application_helper.rb:1808:in `autocomplete_data_sources'
app/helpers/application_helper.rb:1813:in `heads_for_auto_complete'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb___1620968693567733192_74760'
lib/redmine/sudo_mode.rb:61:in `sudo_mode'
Exiting
The dependency tzinfo-data (>= 0) will be unused by any of the platforms Bundler is installing for . Bundler is installing for ruby but the dependency is only for x86-mingw32, x64-mingw32, x86-mswin32. To add those platforms to the bundle, run `bundle lock --add-platform x86-mingw32 x64-mingw32 x86-mswin32`.
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The Gemfile's dependencies are satisfied
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History

#1 - 2021-08-18 01:16 - Pavel Rosický

hi, you probably have an old version of <https://github.com/redmine/redmine/blob/4.2-stable/config/routes.rb#L51> . Check how you link the config folder into your container. Most probably it's a configuration issue on your side.

btw webrick isn't recommended for the production environment. You should consider a different web server like <https://github.com/puma/puma>

#2 - 2021-08-18 03:18 - Ricardo Estalder

thanks i will check that

#3 - 2022-01-19 08:00 - Go MAEDA

- *Status changed from New to Closed*

- *Resolution set to Invalid*