

## Redmine - Defect #36380

### Redmine passenger image gives error FATAL -- : ActionController::RoutingError (No route matches [GET] "/metrics")

2022-01-02 20:39 - Awais Afzal

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
After we bring up the image the application comes up fine however we start to see the following error on the logs:			
<pre>The dependency tzinfo-data (&gt;= 0) will be unused by any of the platforms Bundler is installing for . Bundler is installing for ruby but the dependency is only for x86-mingw32, x64-mingw32, x86-mswi n32. To add those platforms to the bundle, run `bundle lock --add-platform x86-mingw32 x64-mingw32 x86-mswin32`. The dependency ffi (&gt;= 0) will be unused by any of the platforms Bundler is installing for. Bundle r is installing for ruby but the dependency is only for x86-mingw32, x64-mingw32, x86-mswin32. To add those platforms to the bundle, run `bundle lock --add-platform x86-mingw32 x64-mingw32 x86-msw in32`. The Gemfile's dependencies are satisfied ===== Phusion Passenger(R) Standalone web server started ===== PID file: /usr/src/redmine/tmp/pids/server.pid Log file: /usr/src/redmine/log/passenger.3000.log Environment: production Accessible via: http://0.0.0.0:3000/  You can stop Phusion Passenger(R) Standalone by pressing Ctrl-C. Problems? Check https://www.phusionpassenger.com/library/admin/standalone/troubleshooting/ ===== [ N 2022-01-02 14:10:54.4067 39/T5 age/Cor/SecurityUpdateChecker.h:519 ]: Security update check: n o update found (next check in 24 hours) App 132 output: W, [2022-01-02T14:10:55.692906 #132] WARN -- : Creating scope :system. Overwritin g existing method Enumeration.system. App 132 output: W, [2022-01-02T14:10:55.956484 #132] WARN -- : Creating scope :sorted. Overwritin g existing method Group.sorted. App 132 output: W, [2022-01-02T14:10:55.974664 #132] WARN -- : Creating scope :sorted. Overwritin g existing method User.sorted. App 169 output: I, [2022-01-02T14:10:56.553785 #169] INFO -- : Started HEAD "/" for 127.0.0.1 at 2022-01-02 14:10:56 +0000 App 169 output: I, [2022-01-02T14:10:56.557479 #169] INFO -- : Processing by WelcomeController#in dex as HTML App 169 output: I, [2022-01-02T14:10:56.652225 #169] INFO -- :   Current user: anonymous App 169 output: I, [2022-01-02T14:10:57.573597 #169] INFO -- :   Rendering welcome/index.html.erb within layouts/base App 169 output: I, [2022-01-02T14:10:57.579528 #169] INFO -- :   Rendered welcome/index.html.erb within layouts/base (5.8ms) App 169 output: I, [2022-01-02T14:10:57.606815 #169] INFO -- : Completed 200 OK in 1049ms (Views: 28.5ms   ActiveRecord: 32.6ms) App 169 output: I, [2022-01-02T14:11:00.141019 #169] INFO -- : Started GET "/metrics" for 127.0.0 .1 at 2022-01-02 14:11:00 +0000 App 169 output: F, [2022-01-02T14:11:00.141877 #169] FATAL -- : App 169 output: F, [2022-01-02T14:11:00.141909 #169] FATAL -- : ActionController::RoutingError (No route matches [GET] "/metrics"): App 169 output: F, [2022-01-02T14:11:00.141923 #169] FATAL -- : App 169 output: F, [2022-01-02T14:11:00.141942 #169] FATAL -- : actionpack (5.2.6) lib/action_disp atch/middleware/debug_exceptions.rb:65:in `call' App 169 output: actionpack (5.2.6) lib/action_dispatch/middleware/show_exceptions.rb:33:in `call'</pre>			

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App 169 output: railties (5.2.6) lib/rails/rack/logger.rb:38:in `call_app'
App 169 output: railties (5.2.6) lib/rails/rack/logger.rb:28:in `call'
App 169 output: actionpack (5.2.6) lib/action_dispatch/middleware/remote_ip.rb:81:in `call'
App 169 output: request_store (1.5.0) lib/request_store/middleware.rb:19:in `call'
App 169 output: actionpack (5.2.6) lib/action_dispatch/middleware/request_id.rb:27:in `call'
App 169 output: rack (2.2.3) lib/rack/method_override.rb:24:in `call'
App 169 output: rack (2.2.3) lib/rack/runtime.rb:22:in `call'
App 169 output: activesupport (5.2.6) lib/active_support/cache/strategy/local_cache_middleware.rb:29:in `call'
App 169 output: actionpack (5.2.6) lib/action_dispatch/middleware/executor.rb:14:in `call'
App 169 output: actionpack (5.2.6) lib/action_dispatch/middleware/static.rb:127:in `call'
App 169 output: rack (2.2.3) lib/rack/sendfile.rb:110:in `call'
App 169 output: rack (2.2.3) lib/rack/content_length.rb:17:in `call'
App 169 output: railties (5.2.6) lib/rails/engine.rb:524:in `call'
App 169 output: passenger (6.0.12) src/ruby_supportlib/phusion_passenger/rack/thread_handler_extension.rb:107:in `process_request'
App 169 output: passenger (6.0.12) src/ruby_supportlib/phusion_passenger/request_handler/thread_handler.rb:149:in `accept_and_process_next_request'
App 169 output: passenger (6.0.12) src/ruby_supportlib/phusion_passenger/request_handler/thread_handler.rb:110:in `main_loop'
App 169 output: passenger (6.0.12) src/ruby_supportlib/phusion_passenger/request_handler.rb:419:in `block (3 levels) in start_threads'
App 169 output: passenger (6.0.12) src/ruby_supportlib/phusion_passenger/utils.rb:113:in `block in create_thread_and_abort_on_exception'
App 169 output: I, [2022-01-02T14:11:20.137430 #169] INFO -- : Started GET "/metrics" for 127.0.0.1 at 2022-01-02 14:11:20 +0000
App 169 output: F, [2022-01-02T14:11:20.137996 #169] FATAL -- : 
App 169 output: F, [2022-01-02T14:11:20.138023 #169] FATAL -- : ActionController::RoutingError (No route matches [GET] "/metrics"):
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App 169 output: F, [2022-01-02T14:11:20.138037 #169] FATAL -- : 
App 169 output: F, [2022-01-02T14:11:20.138054 #169] FATAL -- : actionpack (5.2.6) lib/action_dispatch/middleware/debug_exceptions.rb:65:in `call'
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App 169 output: passenger (6.0.12) src/ruby_supportlib/phusion_passenger/utils.rb:113:in `block in create_thread_and_abort_on_exception'
App 169 output: I, [2022-01-02T14:11:40.137094 #169] INFO -- : Started GET "/metrics" for 127.0.0.1 at 2022-01-02 14:11:40 +0000
App 169 output: F, [2022-01-02T14:11:40.137666 #169] FATAL -- : 
App 169 output: F, [2022-01-02T14:11:40.137693 #169] FATAL -- : ActionController::RoutingError (No route matches [GET] "/metrics"):
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the stack trace keeps printing repetitively.

## History

**#1 - 2022-01-03 01:14 - Go MAEDA**

- *Status changed from New to Closed*
- *Resolution set to Invalid*

There is no "/metrics" path in Redmine, so it is natural to get an error when you access /metrics. I think something on your Redmine server is accessing /metrics and it is not a problem of Redmine. Please check the configuration of your server.

Please use [forums](#) for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading [How to request help](#) may be helpful for you.