

Redmine - Defect #36444

Validation error message when no trackers are assigned to a project is confusing

2022-01-18 07:56 - Go MAEDA

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:	Candidate for next major release	Affected version:	
Resolution:			
Description			
Assume that you are trying to create an issue via email. If no tracker is associated to the target project, the issue creation will fail and you will see a validation error in production.log as follows.			
<pre>MailHandler: Validation failed: Validation failed: Tracker cannot be blank, Status cannot be blank</pre>			
Probably it is difficult for most users to understand that the cause of the error is that no tracker is assigned to the project by seeing the error above. I think the error message needs some improvement.			

History

#1 - 2022-01-18 08:04 - Go MAEDA

The following change improves the validation error message. After applying it, the error message will be like this:

```
Validation failed: Tracker cannot be blank, Status cannot be blank, No tracker is associated to this project. Please check the Project settings.
```

```
diff --git a/app/models/issue.rb b/app/models/issue.rb
index 02aaff33b..8cclad66e 100644
--- a/app/models/issue.rb
+++ b/app/models/issue.rb
@@ -798,6 +798,11 @@ class Issue < ActiveRecord::Base
   end
   end
 end
+
+ # Checks the project has associated trackers
+ if project && project.trackers.empty?
+   errors.add :base, I18n.t(:error_no_tracker_in_project)
+ end
 end

 # Validates the issue against additional workflow requirements
```

#2 - 2022-01-18 08:11 - Go MAEDA

- Subject changed from *The error message when no trackers are assigned to a project is confusing* to *Validation error message when no trackers are assigned to a project is confusing*

#3 - 2022-10-02 10:04 - Marius BĂLTEANU

- Target version set to *Candidate for next major release*