

## Redmine - Feature #3660

### Configurable subject of notification email for issue\_add/issue\_edit

2009-07-23 18:26 - Don Pedro

<b>Status:</b>	New	<b>Start date:</b>	2009-07-23
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	1.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			
<b>Description</b>			
<p>Since Gmail is grouping emails into chains by their subject, it's very preferred that email subject will stay the same during all life of issue.</p> <p>I.e., in /app/models/mailer.rb, in both issue_add() and issue_edit() email subject should not rely on issue status. I'm using:</p> <pre>subject "[#{issue.project.name} - #{issue.tracker.name} ###{issue.id}] #{issue.subject}"</pre> <p>Of course, it should be configurable per-user (something like checkbox "Gmail-friendly subjects" in email settings)</p>			
<b>Related issues:</b>			
Related to Redmine - Feature # 13111: New setting to include the status chang...		<b>Closed</b>	<b>2008-02-04</b>

#### History

##### #1 - 2009-10-20 08:12 - Burt Culver

+1 - this would be great to be user configurable. Right now messages about tickets go all over the place in my gmail.

##### #2 - 2009-10-20 22:39 - Burt Culver

Another option would be to set the In-Reply-To email header field with a consistent message ID. This may cause gmail to thread the issues even with different subject lines.

##### #3 - 2010-01-06 11:32 - David Paleino

It would be really nice if this was implemented by keeping the Message-ID of the first mail (i.e. when the bug is opened), and using that with In-Reply-To and References in subsequent e-mails.

Also, it would be cool to organize comments as a real mail-thread, i.e. each with a Message-Id used by subsequent comments (maybe also adding a "Reply" link to the comments view?)

David

##### #4 - 2013-01-24 18:38 - Ling Li

+1

I like the idea of customizable subject, as the current one is too long for me (I would like to remove the issue.tracker.name from the subject).

I also updated #603---it seems gmail doesn't use the Message-ID or References header (added in #1401).

**#5 - 2014-08-05 16:03 - Toshi MARUYAMA**

- Related to Feature #13111: New setting to include the status changes in issue mail notifications subject added

**#6 - 2015-03-04 10:56 - Florian ROBERT**

+1

**#7 - 2015-07-25 20:05 - dumb blob**

+1

I'm as well raising my hand for having customizable subjects.

**#8 - 2015-08-17 20:57 - Michal Kowalski**

+1

**#9 - 2017-01-27 18:40 - Anonymous**

I agree, this would be great.

**#10 - 2019-02-19 23:34 - Marius BALTEANU**

I've added a patch to #13111 that gives you the option to include or not the status changes in issue mail notifications subject.

**#11 - 2019-02-20 00:49 - Don Pedro**

Marius BALTEANU wrote:

| *I've added a patch to #13111 that gives you the option to include or not the status changes in issue mail notifications subject.*

Thank you very much, Marius. It's nice to see that even 9 years old bugs are addressed eventually. Just too bad I'm no longer using Redmine :(