## Redmine - Defect #36864

# Email can't be dragged into Redmine 4.2.3

2022-03-31 05:39 - Lei Liu

Status: New Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Issues Estimated time: 0.00 hour

Target version:

Resolution: Affected version: 4.2.3

## Description

Email can't be dragged from Outlook into Redmine 4.2.3.

**Environment:** 

Redmine version 4.2.3.stable

Ruby version 2.6.8-p205 (2021-07-07) [x64-mingw32]

Rails version 5.2.6
Environment production
Database adapter Mysql2

Mailer queue ActiveJob::QueueAdapters::AsyncAdapter

Mailer delivery smtp

SCM:

Git 2.34.0

Filesystem
Redmine plugins:

redmine\_agile 1.6.2

## History

#### #1 - 2022-03-31 05:40 - Lei Liu

It can be uploadded if you save email as \*.msg file, the upload it.

### #2 - 2022-03-31 06:00 - Lei Liu

Ctrl + V works in Chrome. Not Edge. Whether it is browser related?

## #3 - 2022-12-13 11:31 - Dimitar (RedmineUP)

Hi Lei,

This is Dimitar from the RedmineUP Support Team.

I see that you have some of our plugins on your list:

redmine\_agile 1.6.2

So, could you please contact our support team at <a href="mailto:support@redmineup.com">support@redmineup.com</a>? And our support engineers will help you investigate the situation.

We look forward to hearing from you.

Best Regards,

# Dimitar from the RedmineUP Support Team

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Ruby version 2.6.8-p205 (2021-07-07) [x64-mingw32]

Rails version 5.2.6 Environment production Database adapter Mysql2

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ActiveJob::QueueAdapters::AsyncAdapter

Mailer queue Mailer delivery SCM: smtp

2.34.0

Git
Filesystem
Redmine plugins:
redmine\_agile

1.6.2

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