

Redmine - Defect #36864

Email can't be dragged into Redmine 4.2.3

2022-03-31 05:39 - Lei Liu

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	4.2.3
Resolution:			
Description			
Email can't be dragged from Outlook into Redmine 4.2.3.			
Environment:			
Redmine version	4.2.3.stable		
Ruby version	2.6.8-p205 (2021-07-07) [x64-mingw32]		
Rails version	5.2.6		
Environment	production		
Database adapter	Mysql2		
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter		
Mailer delivery	smtp		
SCM:			
Git	2.34.0		
Filesystem			
Redmine plugins:			
redmine_agile	1.6.2		

History

#1 - 2022-03-31 05:40 - Lei Liu

It can be uploaded if you save email as *.msg file, the upload it.

#2 - 2022-03-31 06:00 - Lei Liu

Ctrl + V works in Chrome. Not Edge.
Whether it is browser related?

#3 - 2022-12-13 11:31 - Dimitar (RedmineUP)

Hi Lei,

This is Dimitar from the RedmineUP Support Team.

I see that you have some of our plugins on your list:

```
redmine_agile 1.6.2
```

So, could you please contact our support team at support@redmineup.com? And our support engineers will help you investigate the situation.

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

Lei Liu wrote:

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Ruby version 2.6.8-p205 (2021-07-07) [x64-mingw32]
Rails version 5.2.6
Environment production
Database adapter Mysql2

Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery	smtp
SCM:	
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Redmine plugins:	
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