

## Redmine - Defect #3701

### New issue statuses doesn't work

2009-07-31 14:31 - Oliver Dauter

<b>Status:</b>	Closed	<b>Start date:</b>	2009-07-31
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>I've added some new issue statuses under Administration/Ticket-Status. This seems to work fine until you try to use these statuses in real issues.</p> <p>None of the new statuses appears in the status dropdown regardless of creating an new issue or change an existing one.</p> <p>The new statuses have correctly been written into the database table 'issue_statuses' but every status with a id greater than 6 (1-6 are the default statuses) doesn't show up. Changing existing statuses to for instance new names works as expected.</p> <p>A somewhat funny behavior is, that when i change a new issue status (which doesn't appear in the dropdown) to the default status and create a new issue this new issue status is the only one showing up in the status dropdown.</p> <p>I'm confused and not really sure if this is a real bug or just my stupidity.</p> <p>ruby 1.8.6 (2007-09-24 patchlevel 111) [i486-linux] rails 2.0.2-1ubuntu1 redmine <a href="#">r2828</a></p> <p>TIA (..and sorry for my english ;))</p>			

### History

#### #1 - 2009-07-31 14:46 - Oliver Dauter

Oliver Dauter wrote:

redmine [r2828](#)

No.. it's "Redmine 0.8.4.stable.2796 (MySQL)"

#### #2 - 2009-07-31 15:34 - Mischa The Evil

- *Category deleted (Issues)*

- *Status changed from New to Closed*

- *Resolution set to Invalid*

Oliver Dauter wrote:

I'm confused and not really sure if this is a real bug or just my stupidity.

Maybe in such cases (support-issues) it would be better to post in the [forums](#) instead of the issue-tracker in future...

Regarding the issue: look the the info in this [FAQ](#) item. You'll need to included the new statuses in the [workflow](#) before they'll show-up.

Regards, Mischa.