

Redmine - Defect #37118

NoMethodError in account CRUD operations.

2022-05-14 10:07 - Mujassim Jamal

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Accounts / authentication	Estimated time:	0.00 hour
Target version:		Affected version:	4.2.4
Resolution:			
Description			
Hi, I am getting NoMethodError while creating or adding new user including authentication and accounts CRUD operation. Everything is working fine except the accounts/authentication operation. Does anyone know how to solve this error?			

History

#1 - 2022-05-14 12:27 - Pavel Rosický

did you migrate to redmine 5 already? you can't switch back to redmine 4 without restoring the database schema

1/ use a backup before the redmine 5 upgrade (you'll lose all data since then)

2/ upgrade to redmine 5, revert all migrations back to your desired version

3/ add missing columns manually, but this could cause inconsistencies / failures in the future because the migrations_schema won't match the real DB state.

#2 - 2022-05-14 17:56 - Mujassim Jamal

Pavel Rosický wrote:

did you migrate to redmine 5 already? you can't switch back to redmine 4 without restoring the database schema

1/ use a backup before the redmine 5 upgrade (you'll lose all data since then)

2/ upgrade to redmine 5, revert all migrations back to your desired version

3/ add missing columns manually, but this could cause inconsistencies / failures in the future because the migrations_schema won't match the real DB state.

Yes, i did migrate to version 5 once then i switch back to the previous version & got this error.

As you specified in second point, how can i revert all migrations back to the previous version?

Also, Redmine is running on docker instance so is there any other alternative solution there?

#3 - 2022-05-16 04:16 - Mujassim Jamal

- Status changed from New to Resolved

#4 - 2022-05-30 18:57 - Holger Just

- Status changed from Resolved to Closed

Files

Redmine-500-error.png	21 KB	2022-05-14	Mujassim Jamal
logs.png	98.4 KB	2022-05-14	Mujassim Jamal
redmine-information.png	61.4 KB	2022-05-14	Mujassim Jamal