Redmine - Defect #37141

Can not upload files as attachment over VPN

2022-05-20 09:29 - Elias Vaf

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Attachments	**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	3.4.6

Description

Hi all,
the issue we are facing is the following:

When users are using redmine from the internal company network they can upload files as attachment in the redmine issues without any issue at all.
When they try to upload the same file for the same ticket over VPN , the upload does not proceed. Access to redmine over VPN is permitted and all other functionalities work fine.
It seems that there is not response for the posting to upload.js when it is done over VPN.

Any ideas for the solution?

Our redmine version is the following:
Environment:
Redmine version   3.4.6.stable
Ruby version   2.4.4-p296 (2018-03-28) [x86_64-linux]
Rails version   4.2.8
Environment   production

History

#1 - 2022-06-25 22:01 - Marius BĂLTEANU

- Status changed from New to Closed

- Resolution set to Invalid

Please check your VPN configuration, maybe it blocks/filters some traffic. I don't see how can this be a issue generated by Redmine core.