

# Redmine - Defect #37364

## Complex ticket search causes 500 Internal Server Error

2022-06-28 12:06 - Pan Tau

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues filter	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.2.6
<b>Resolution:</b>	Cant reproduce		
<b>Description</b>			
<p>If you execute an complex ticket search like the following, than the application returns an 500 Internal Svrer Error.</p> <p>Configured search which is filled in the adressline, while executing:</p> <pre>/issues?utf8=&amp;f=&amp;set_filter=1&amp;sort=updated_on%3Adesc%2Cpriority%3Adesc&amp;f[]=status_id&amp;op[status_id]=%3D&amp;v[status_id][]=1&amp;v[status_id][]=2&amp;v[status_id][]=12&amp;v[status_id][]=11&amp;v[status_id][]=9&amp;f[]=assigned_to_id&amp;op[assigned_to_id]=%3D&amp;v[assigned_to_id][]=219&amp;v[assigned_to_id][]=9&amp;v[assigned_to_id][]=715&amp;v[assigned_to_id][]=686&amp;v[assigned_to_id][]=813&amp;v[assigned_to_id][]=817&amp;f[]=project_id&amp;op[project_id]=%3D&amp;v[project_id][]=57&amp;v[project_id][]=197&amp;v[project_id][]=84&amp;v[project_id][]=247&amp;v[project_id][]=109&amp;v[project_id][]=78&amp;v[project_id][]=249&amp;v[project_id][]=249&amp;v[project_id][]=73&amp;v[project_id][]=315&amp;v[project_id][]=79&amp;v[project_id][]=365&amp;v[project_id][]=107&amp;v[project_id][]=75&amp;v[project_id][]=3&amp;v[project_id][]=322&amp;v[project_id][]=366&amp;v[project_id][]=96&amp;v[project_id][]=150&amp;v[project_id][]=128&amp;v[project_id][]=70&amp;v[project_id][]=130&amp;v[project_id][]=102&amp;v[project_id][]=162&amp;v[project_id][]=347&amp;v[project_id][]=108&amp;v[project_id][]=155&amp;v[project_id][]=319&amp;v[project_id][]=89&amp;v[project_id][]=217&amp;v[project_id][]=166&amp;v[project_id][]=170&amp;v[project_id][]=282&amp;v[project_id][]=152&amp;v[project_id][]=97&amp;v[project_id][]=111&amp;v[project_id][]=111&amp;v[project_id][]=77&amp;v[project_id][]=145&amp;v[project_id][]=103&amp;v[project_id][]=169&amp;v[project_id][]=100&amp;v[project_id][]=293&amp;v[project_id][]=8&amp;v[project_id][]=88&amp;v[project_id][]=92&amp;v[project_id][]=87&amp;v[project_id][]=161&amp;v[project_id][]=156&amp;v[project_id][]=129&amp;v[project_id][]=147&amp;v[project_id][]=135&amp;v[project_id][]=271&amp;v[project_id][]=263&amp;v[project_id][]=178&amp;v[project_id][]=94&amp;v[project_id][]=104&amp;v[project_id][]=264&amp;v[project_id][]=297&amp;v[project_id][]=177&amp;v[project_id][]=165&amp;v[project_id][]=136&amp;v[project_id][]=137&amp;v[project_id][]=171&amp;v[project_id][]=138&amp;v[project_id][]=138&amp;v[project_id][]=140&amp;v[project_id][]=250&amp;v[project_id][]=164&amp;v[project_id][]=154&amp;v[project_id][]=163&amp;v[project_id][]=142&amp;v[project_id][]=179&amp;v[project_id][]=123&amp;v[project_id][]=105&amp;v[project_id][]=317&amp;v[project_id][]=321&amp;v[project_id][]=364&amp;v[project_id][]=182&amp;v[project_id][]=110&amp;v[project_id][]=188&amp;v[project_id][]=117&amp;v[project_id][]=172&amp;v[project_id][]=144&amp;v[project_id][]=174&amp;v[project_id][]=191&amp;v[project_id][]=191&amp;v[project_id][]=134&amp;v[project_id][]=127&amp;v[project_id][]=146&amp;v[project_id][]=126&amp;v[project_id][]=133&amp;v[project_id][]=369&amp;v[project_id][]=175&amp;v[project_id][]=115&amp;v[project_id][]=185&amp;v[project_id][]=125&amp;v[project_id][]=363&amp;v[project_id][]=350&amp;v[project_id][]=168&amp;v[project_id][]=148&amp;v[project_id][]=151&amp;v[project_id][]=184&amp;v[project_id][]=153&amp;v[project_id][]=131&amp;v[project_id][]=167&amp;v[project_id][]=116&amp;v[project_id][]=116&amp;v[project_id][]=186&amp;v[project_id][]=124&amp;v[project_id][]=149&amp;v[project_id][]=121&amp;v[project_id][]=119&amp;v[project_id][]=118&amp;v[project_id][]=183&amp;v[project_id][]=187&amp;v[project_id][]=181&amp;v[project_id][]=158&amp;v[project_id][]=106&amp;v[project_id][]=290&amp;v[project_id][]=222&amp;v[project_id][]=316&amp;v[project_id][]=159&amp;v[project_id][]=340&amp;v[project_id][]=192&amp;v[project_id][]=219&amp;v[project_id][]=193&amp;v[project_id][]=114&amp;v[project_id][]=114&amp;v[project_id][]=200&amp;v[project_id][]=287&amp;v[project_id][]=120&amp;v[project_id][]=132&amp;v[project_id][]=218&amp;v[project_id][]=76&amp;v[project_id][]=195&amp;v[project_id][]=91&amp;v[project_id][]=74&amp;v[project_id][]=69&amp;v[project_id][]=160&amp;v[project_id][]=112&amp;v[project_id][]=180&amp;v[project_id][]=83&amp;v[project_id][]=71&amp;v[project_id][]=323&amp;v[project_id][]=299&amp;v[project_id][]=85&amp;v[project_id][]=81&amp;v[project_id][]=113&amp;v[project_id][]=220&amp;v[project_id][]=221&amp;v[project_id][]=286&amp;v[project_id][]=190&amp;v[project_id][]=189&amp;v[project_id][]=101&amp;v[project_id][]=203&amp;v[project_id][]=262&amp;f[]=tracker_id&amp;op[tracker_id]=%3D&amp;v[tracker_id][]=1&amp;f[]=&amp;c[]=project&amp;c[]=status&amp;c[]=subject&amp;c[]=updated_on&amp;c[]=assigned_to&amp;group_by=assigned_to&amp;t[]=</pre>			

### History

#1 - 2022-06-29 02:20 - Go MAEDA

Could you paste the error recorded in production.log?

#2 - 2022-10-02 10:07 - Marius BALTEANU

- Status changed from New to Closed

- Resolution set to Cant reproduce

That query works in my local environment, please provide the production.log as requested by Go MAEDA.