

## Redmine - Defect #37453

### No email sent to me from redmine.org

2022-07-17 13:49 - salman mp

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Website (redmine.org)	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>			
<b>Description</b>			
Hi I dont know is here the right place to report this issue or not. Execuse me if it is wrong place. This id about 2 or 3 monthes that no notification sent to me from redmine.org.			

#### History

##### #1 - 2022-07-18 02:31 - Go MAEDA

Please make sure that your email client is not putting emails from redmine.org into your spam box.

##### #2 - 2022-07-19 00:09 - Robert Korulczyk

Same here using Gmail mailbox - no email notifications since at least 2 months. There are no messages at all, even in spam, so either something is wrong with sending, or Gmail rejected message completely.

##### #3 - 2022-07-19 09:18 - salman mp

Go MAEDA wrote:

*Please make sure that your email client is not putting emails from redmine.org into your spam box.*

No, there is no email from redmine.org in any folder not even spam.

##### #4 - 2022-07-29 14:40 - Dmitry Makurin

Haven't received any email notification to my gmail box from redmine.org for past two months either. Last email was sent at 20th of April, nothing since that.

I guess there is some problem with email server or redmine.org configuration itself.

##### #5 - 2022-07-30 12:03 - salman mp

I changed my email address from gmail.com to another one and this message is to test if error related to gmail.

##### #6 - 2022-07-30 12:10 - salman mp

Problems not related to gmail.

please view <https://mxtoolbox.com/emailhealth/redmine.org/>

**#7 - 2022-07-31 05:29 - Go MAEDA**

- *Category set to Website (redmine.org)*

- *Assignee set to Jean-Philippe Lang*

**#8 - 2022-08-18 09:19 - salman mp**

I think the notification email was not sent to the Jean-Philippe Lang ;)