

Redmine - Defect #37531

after RM upgrade: ActionView::Template::Error (Tried to load unspecified class: ActiveSupport::HashWithIndifferentAccess)

2022-07-30 17:57 - Tomas Ch

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|--|---------------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Rails support | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | 4.2.7 |
| Resolution: | Invalid | | |
| Description | | | |
| After migration from 4.1.5 to 4.2.7 everything works until ticket is open(viewed) or created. I can log time, create project, edit whatever, but I cant touch ticket. When i click ticket I get Internal server error with this in rm logfile: | | | |
| <pre>F, [2022-07-30T17:35:08.289490 #5377] FATAL -- : F, [2022-07-30T17:35:08.289527 #5377] FATAL -- : ActionView::Template::Error (Tried to load unspec ified class: ActiveSupport::HashWithIndifferentAccess): F, [2022-07-30T17:35:08.289721 #5377] FATAL -- : 21: 22: <% if @issue.safe_attribute? 'assigned_to_id' %> 23: <p> 24: <%= f.select :assigned_to_id, principals_options_for_select(@issue.assignable_users, @is ue.assigned_to), 25: :include_blank => true, :required => @issue.required_attribute?('assigne d_to_id') %> 26: <% if @issue.assignable_users.include?(User.current) %> 27: <a class="assign-to-me-link"<%= ' hidden' if @issue.assigned_to_id == User.current.id % >" href="#" data-id="<%= User.current.id %>"><%= l(:label_assign_to_me) %> F, [2022-07-30T17:35:08.289761 #5377] FATAL -- : F, [2022-07-30T17:35:08.289793 #5377] FATAL -- : app/models/role.rb:233:in `permissions_all_track ers'</pre> | | | |
| Environment: | | | |
| Redmine version 4.2.7.stable | | | |
| Ruby version 2.7.6-p219 (2022-04-12) [x86_64-linux] | | | |
| Rails version 5.2.8.1 | | | |
| Environment production | | | |
| Database adapter Mysql2 | | | |
| Mailer queue ActiveJob::QueueAdapters::AsyncAdapter | | | |
| DB is Mariadb 10.6 | | | |
| Rails 5.2.8.1 | | | |
| This update was done along with Ruby2.6 to Ruby2.7 switch. | | | |

History

#1 - 2022-07-30 19:46 - Tomas Ch

Problem is likely to be in DB

<https://redmine.excello.cz/roles/permissions> can be viewed without problem, but when I hit save, I get Internal server error. However on next read, change is there, so it has been saved regardless internal server error.

#2 - 2022-07-31 05:35 - Go MAEDA

To run Redmine 4.2.7 with Rails 5.2.8.1, you have to update config/application.rb.

Download branches [export:branches/4.2-stable/config/application.rb](#) and replace config/application.rb in your system with the downloaded one.

#3 - 2022-07-31 18:36 - Tomas Ch

- Status changed from New to Resolved

It solved issue. It is problem related to package of the distro then.
Thank you for support.

#4 - 2022-08-01 01:22 - Go MAEDA

- *Category set to Rails support*
- *Status changed from Resolved to Closed*
- *Resolution set to Invalid*

Thank you for your feedback. Closing.