

Redmine - Defect #3789

smtp fatal error and traceback when selecting repository tab

2009-08-27 20:42 - Robert Gonzalez

Status:	Closed	Start date:	2009-08-27
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	SCM	Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid	Affected version:	0.8.4
Description			
Version: Redmine 0.8.4.stable (PostgreSQL)			
Running on: Linux redmine.xxx.com 2.6.18-128.el5 #1 SMP Wed Jan 21 10:41:14 EST 2009 x86_64 x86_64 x86_64 GNU/Linux			
Our repository tab is completely blocked and is a critical part of our process.			
Here is the traceback:			
Processing RepositoriesController#show (for 172.21.49.55 at 2009-08-27 12:47:50) [GET]			
Session ID: bbcb1201b924579979c6595fd949ce52			
Parameters: {"action"=>"show", "id"=>"mpower", "controller"=>"repositories"}			
Sent mail to			
Net::SMTPFatalError (550 5.7.1 Unable to relay			
):			
/usr/lib/ruby/1.8/net/smtp.rb:680:in `check_response'			
/usr/lib/ruby/1.8/net/smtp.rb:653:in `getok'			
/usr/lib/ruby/1.8/net/smtp.rb:635:in `rcptto'			
/usr/lib/ruby/1.8/net/smtp.rb:546:in `send0'			
/usr/lib/ruby/1.8/net/smtp.rb:545:in `each'			
/usr/lib/ruby/1.8/net/smtp.rb:545:in `send0'			
/usr/lib/ruby/1.8/net/smtp.rb:472:in `sendmail'			
/vendor/rails/actionmailer/lib/action_mailer/base.rb:630:in `perform_delivery_smtp'			
/usr/lib/ruby/1.8/net/smtp.rb:379:in `start'			
/usr/lib/ruby/1.8/net/smtp.rb:316:in `start'			
/vendor/rails/actionmailer/lib/action_mailer/base.rb:628:in `perform_delivery_smtp'			
/vendor/rails/actionmailer/lib/action_mailer/base.rb:508:in `__send__'			
/vendor/rails/actionmailer/lib/action_mailer/base.rb:508:in `deliver!'			
/app/models/mailer.rb:174:in `deliver!'			
/vendor/rails/actionmailer/lib/action_mailer/base.rb:383:in `method_missing'			
/app/models/changeset.rb:116:in `scan_comment_for_issue_ids'			
/app/models/changeset.rb:103:in `each'			
/app/models/changeset.rb:103:in `scan_comment_for_issue_ids'			
/app/models/changeset.rb:96:in `each'			
/app/models/changeset.rb:96:in `scan_comment_for_issue_ids'			
/app/models/changeset.rb:70:in `after_create'			
/vendor/rails/activerecord/lib/active_record/callbacks.rb:301:in `send'			
/vendor/rails/activerecord/lib/active_record/callbacks.rb:301:in `callback'			
/vendor/rails/activerecord/lib/active_record/callbacks.rb:221:in `create_without_timestamps'			
/vendor/rails/activerecord/lib/active_record/timestamp.rb:29:in `create'			
/vendor/rails/activerecord/lib/active_record/base.rb:2483:in `create_or_update_without_callbacks'			
/vendor/rails/activerecord/lib/active_record/callbacks.rb:207:in `create_or_update'			
/vendor/rails/activerecord/lib/active_record/base.rb:2211:in `save_without_validation'			
/vendor/rails/activerecord/lib/active_record/validations.rb:911:in `save_without_dirty'			
/vendor/rails/activerecord/lib/active_record/dirty.rb:75:in `save_without_transactions'			
/vendor/rails/activerecord/lib/active_record/transactions.rb:106:in `save'			
/vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/database_statements.rb:66:in `transaction'			
/vendor/rails/activerecord/lib/active_record/transactions.rb:79:in `transaction'			
/vendor/rails/activerecord/lib/active_record/transactions.rb:98:in `transaction'			
/vendor/rails/activerecord/lib/active_record/transactions.rb:106:in `save'			
/vendor/rails/activerecord/lib/active_record/transactions.rb:118:in `rollback_active_record_state!'			

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/vendor/rails/activerecord/lib/active_record/transactions.rb:106:in `save'
/vendor/rails/activerecord/lib/active_record/base.rb:644:in `create'
/app/models/repository/subversion.rb:59:in `fetch_changesets'
/vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/database_statements.rb:66:in `transaction'
/vendor/rails/activerecord/lib/active_record/transactions.rb:79:in `transaction'
/vendor/rails/activerecord/lib/active_record/transactions.rb:98:in `transaction'
/app/models/repository/subversion.rb:58:in `fetch_changesets'
/app/models/repository/subversion.rb:57:in `reverse_each'
/app/models/repository/subversion.rb:57:in `fetch_changesets'
/vendor/rails/activerecord/lib/active_record/associations/association_proxy.rb:173:in `send'
/vendor/rails/activerecord/lib/active_record/associations/association_proxy.rb:173:in `method_missing'
/app/controllers/repositories_controller.rb:69:in `show'
/vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `send'
/vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `perform_action_without_filters'
/vendor/rails/actionpack/lib/action_controller/filters.rb:579:in `call_filters'
/vendor/rails/actionpack/lib/action_controller/filters.rb:572:in `perform_action_without_benchmark'
/vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
/usr/lib/ruby/1.8/benchmark.rb:293:in `measure'
/vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
/vendor/rails/actionpack/lib/action_controller/rescue.rb:201:in `perform_action_without_caching'
/vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'
/vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache'
/vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
/vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'
/vendor/rails/actionpack/lib/action_controller/base.rb:529:in `send'
/vendor/rails/actionpack/lib/action_controller/base.rb:529:in `process_without_filters'
/vendor/rails/actionpack/lib/action_controller/filters.rb:568:in `process_without_session_management_support'
/vendor/rails/actionpack/lib/action_controller/session_management.rb:130:in `process'
/vendor/rails/actionpack/lib/action_controller/base.rb:389:in `process'
/vendor/rails/actionpack/lib/action_controller/dispatcher.rb:149:in `handle_request'
/vendor/rails/actionpack/lib/action_controller/dispatcher.rb:107:in `dispatch'
/usr/lib/ruby/1.8/thread.rb:135:in `synchronize'
/vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `dispatch'
/vendor/rails/actionpack/lib/action_controller/dispatcher.rb:120:in `dispatch_cgi'
/vendor/rails/actionpack/lib/action_controller/dispatcher.rb:35:in `dispatch'
/vendor/rails/railties/lib/webrick_server.rb:112:in `handle_dispatch'
/vendor/rails/railties/lib/webrick_server.rb:78:in `service'
/usr/lib/ruby/1.8/webrick/httpserver.rb:104:in `service'
/usr/lib/ruby/1.8/webrick/httpserver.rb:65:in `run'
/usr/lib/ruby/1.8/webrick/server.rb:173:in `start_thread'
/usr/lib/ruby/1.8/webrick/server.rb:162:in `start'
/usr/lib/ruby/1.8/webrick/server.rb:162:in `start_thread'
/usr/lib/ruby/1.8/webrick/server.rb:95:in `start'
/usr/lib/ruby/1.8/webrick/server.rb:92:in `each'
/usr/lib/ruby/1.8/webrick/server.rb:92:in `start'
/usr/lib/ruby/1.8/webrick/server.rb:23:in `start'
/usr/lib/ruby/1.8/webrick/server.rb:82:in `start'
/vendor/rails/railties/lib/webrick_server.rb:62:in `dispatch'
/vendor/rails/railties/lib/commands/servers/webrick.rb:66
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `gem_original_require'
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `require'
/vendor/rails/activesupport/lib/active_support/dependencies.rb:510:in `require'
/vendor/rails/activesupport/lib/active_support/dependencies.rb:355:in `new_constants_in'
/vendor/rails/activesupport/lib/active_support/dependencies.rb:510:in `require'
/vendor/rails/railties/lib/commands/server.rb:39
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `gem_original_require'
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `require'
script/server:3

```

History

#1 - 2009-09-01 13:10 - Jean-Philippe Lang

An error is raised when sending an email notification about one of your commit.

Did you make any change to your config/environments/production.rb? Because no error should be raised by default if the email sending does not work.

For now, you can disable email notifications.

#2 - 2009-09-18 04:08 - Robert Gonzalez

- *Status changed from New to Resolved*

Our smtp server could not handle a particular address.

It would be nice to get something better than a broken Redmine however. The way it fails is unacceptable. The exception should be caught and an error put up somewhere, but not break the whole system like it does.

#3 - 2011-03-04 16:55 - Toshi MARUYAMA

- *Status changed from Resolved to Closed*

#4 - 2011-03-04 17:01 - Etienne Massip

- *Resolution set to Invalid*

#5 - 2016-12-22 10:24 - Aleksandar Pavic

I'm not sure if its related, but this occurs if user is non-existent on SMTP server:

```
Completed 500 Internal Server Error in 1616ms ( ActiveRecord: 14.5ms)

Net::SMTPFatalError (550 User not found: somebody@somewhere.com
):
  app/models/mail.rb:502:in `deliver_mail'
  config/initializers/10-patches.rb:163:in `deliver'
  app/models/email_address.rb:95:in `deliver_security_notification'
  app/models/email_address.rb:76:in `deliver_security_notification_update'
```