

## Redmine - Defect #38209

### Error executing the thumbnail macro (Attachment image.png not found) when uploaded in note from MacOS Firefox 109

2023-01-24 10:08 - Mateng Terbersen

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Text formatting	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	5.0.3
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
This happens in Redmine 5.0.3 on a MacOS 12.6 Monterey system.			
Similar to <a href="#">#37379</a> , but the error occurs in notes always when the images are <i>uploaded</i> in Mozilla Firefox 109 (MacOS) and the thumbnail macro <code>{{thumbnail(image.png)}}</code> is used.			
<ul style="list-style-type: none"><li>• The error usually does not occur in the issue description.</li><li>• Images uploaded and inserted in both Browsers work fine ()</li><li>• Thumbnails created in Chrome from images uploaded in Firefox do not work</li><li>• Thumbnails created in Firefox made from images uploaded in do not work</li><li>• Thumbnails created in Firefox from images uploaded in Firefox do not work</li><li>• It affects both .png and .jpg files.</li><li>• It happens in Firefox Safe Mode</li><li>• Only thumbnails created in Chrome from images uploaded in Chrome work fine.</li></ul>			
<a href="#">_ 200</a>			
<b>Related issues:</b>			
Is duplicate of Redmine - Defect #37881: Thumbnails are no longer fetched for... <span style="float: right;"><b>Closed</b></span>			

#### History

##### #1 - 2023-01-24 10:09 - Mateng Terbersen

Test if this happens on redmine.org as well:

```
{{thumbnail(example.png)}}
```

[\\_ 200](#)

(The macro seems to be inactive here)

Clarification:

This happens on a installation of Redmine 5.0.3 on Linux Debian, and I as a user access the system in a browser from a MacOS 12.6 Monterey system.

##### #2 - 2023-01-24 15:16 - Go MAEDA

Could you try replacing `lib/redmine/wiki_formatting/macros.rb` with the one that can be downloaded from the following URL and see if the reported issue occurs?

[https://www.redmine.org/projects/redmine/repository/revisions/22012/entry/trunk/lib/redmine/wiki\\_formatting/macros.rb](https://www.redmine.org/projects/redmine/repository/revisions/22012/entry/trunk/lib/redmine/wiki_formatting/macros.rb)

##### #3 - 2023-01-26 15:29 - Mateng Terbersen

This works, thanks a lot! Is this fix already released in a Redmine version?

##### #4 - 2023-01-27 04:45 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Duplicate

Thank you for your feedback. Closing this issue.

Mateng Terbersen wrote:

Is this fix already released in a Redmine version?

No, it has not yet been delivered. The fix will be included in the upcoming Redmine [5.0.5 \(#37881\)](#).

**#5 - 2023-01-27 04:45 - Go MAEDA**

*- Is duplicate of Defect #37881: Thumbnails are no longer fetched for all notes of an issue added*

**Files**

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example.png	53 KB	2023-01-24	Mateng Terbersen
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