

## Redmine - Defect #38249

### Redmine server freeze sometimes and seemingly for no reasons

2023-02-06 11:26 - Filippo Dema

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Performance	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>			
<b>Description</b>			
<p>Hi all, we are facing a problem on our Redmine service installed on local server. Sometimes, without notice, Redmine service slow down dramatically and in the end it not responding anymore. Our IT service try to check the problem connecting on virtual machine where Redmine is installed but they realize that is not possible to connect with the machine.</p> <p>The only solution is to reboot the machine and the problem goes away for a while.</p> <p>Ruby: 2.7.0 Rails 5.2.5 Windows Server 2016 ( non trovo tracce di cygwin quindi direi di no) Database: SQL server 2017</p> <p>Then other questions: 1) On this machine it running also the service IIS (for the moment not used), it may be the cause? 2) It is safe to run Redmine on Windows machine or it is suggested to run it on linux?</p> <p>Thank you in advance for your support.</p>			